

The organisation is strengthening its digital transformation strategy in an increasingly disruptive environment

CaixaBank's Board of Directors approves changes to the Management Committee

- ***Jordi Mondéjar will become the new Head of Retail, Private and Business Banking; Jaume Masana will take on the role of General Manager at SegurCaixa Adeslas, succeeding Javier Murillo; Mariona Vicens will continue leading Digital Transformation and Advanced Analytics, while also assuming responsibility for CaixaBank Payments & Consumer (CPC) and imagin.***
- ***The current Risk Division will be divided into two areas: Credit Risk Admission and Monitoring unit, led by Manuel Galarza, and the Risk Management and Compliance unit, headed by Natividad Capella, who will join the Management Committee.***
- ***With these changes, the organisation is adapting to an increasingly digital environment, driving technological disruption while streamlining its organisational structure.***

Barcelona, 18 December 2025

At today's meeting, CaixaBank's Board of Directors approved a new composition of the Management Committee, which is chaired by Gonzalo Gortázar, the bank's Chief Executive Officer.

The Board has appointed Jordi Mondéjar, currently Head of Risk, as the new Head of Retail, Private and Business Banking, succeeding Jaume Masana.

The Sustainability area, which will now report to the Business Division, will also incorporate Social Action.

The current Risk Division will be divided into two areas: the Credit Risk Admission and Monitoring unit, which will be led by Manuel Galarza, previously Director of Compliance, Control and Public Affairs; and the Risk Management and Compliance unit, headed by Natividad Capella, who will join the Management Committee.

On the other hand, Jaume Masana will assume the position of General Manager at SegurCaixa Adeslas, succeeding Javier Murillo. To ensure a well-managed transition, Javier Murillo will remain as General Manager of SegurCaixa Adeslas, supported by Jaume Masana as Deputy General Manager, until the handover, expected in the second quarter of 2026.

Mariona Vicens will continue to lead Digital Transformation and Advanced Analytics, which will also incorporate the Payments & Consumer and imagin areas. Jordi Nicolau and Anna Canela will remain as CEOs of CaixaBank Payments & Consumer and imagin, respectively.

The Accounting, Management Control and Capital Department, led by Matthias Bulach, will also incorporate the Public Affairs area.

The above changes to the Management Committee are subject to the European Central Bank's fit and proper assessment.

Strengthening the Digital Transformation Strategy in a Disruptive Environment

These changes allow evolution into a digital ecosystem, promoting innovation and driving technological disruption as a key engine of transformation in the financial sector.

The new CaixaBank Management Committee will continue to be chaired by Gonzalo Gortázar, the bank's Chief Executive Officer, and will be composed of the following executives:

Iñaki Badiola, Head of CIB & International Banking

Luis Javier Blas, Chief Operating Officer

Matthias Bulach, Head of Accounting, Management Control and Capital

Natividad Capella, Head of Risk Management and Compliance

Manuel Galarza, Head of Credit Risk Admission and Monitoring

David López, Chief People Officer

Mª Luisa Martínez, Head of Communication and Institutional Relations

Jordi Mondéjar, Head of Retail, Private and Business Banking

Javier Pano, Chief Financial Officer

Marisa Retamosa, Head of Internal Audit

Javier Valle, Head of Insurance

Mariona Vicens, Head of Digital Transformation and Advanced Analytics

Óscar Calderón, Board Secretary and General Counsel