DOMINION

2019 Santander Iberian Conference

Corporate presentation and financial highlights

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Who we are

We are a **Services and Solutions** platform.



Our main objective is to **maximize** processes **efficiency by applying technology** in an innovative and smart way.



We work in the **Technology, Telecommunications, Industry** and **Energy** activity fields, **and** we also provide **B2C** services.



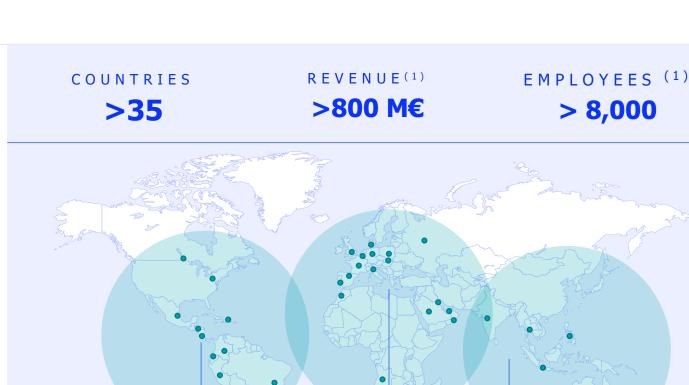
We face our clients' challenges with a different approach in order to obtain more efficient results.



We are a **global** company: **8,000 employees** distributed in more than **35 countries**, serving more than **1,000 clients**.



Our share is **listed on the Madrid Stock** Exchange since 2016.



AMERICA

USA Argentina
Canada Ecuador
Mexico Haiti
Colombia Honduras
Peru El Salvador
Brazil Dominican
Republic

EUROPE & AFRICA

Spain Poland
France Netherlands
UK Slovakia
Germany Russia
Italy Morocco
Denmark Angola
Portugal South Africa

Australia
Philippines
Indonesia

Indonesia
Vietnam
India
Oman

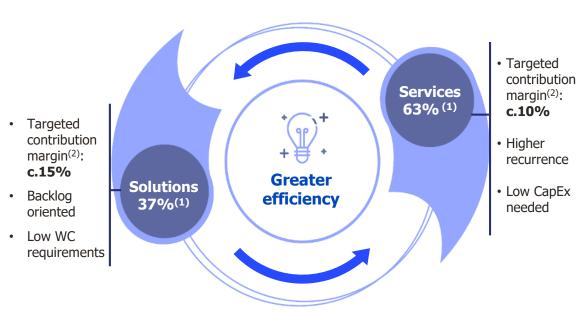
ASIA & OCEANIA

Qatar
United Arab
Emirates
Saudi Arabia

Saudi Arabia Bahrein

What we do

"Multi-technical services and specialized engineering and solutions, with efficiency as the core objective...



We transform processes by applying technology and knowledge: turnkey projects, from the design to the implementation of solutions.

We provide **operation and maintenance** services to achieve greater efficiency by digitalizing processes.

"End-To-End integrated capabilities"

Main benefits of this dual positioning



• **Virtuous business circle**: EPC turnkey projects require subsequent maintenance. Likewise, O&M services provide unvaluable process knowledge that ends up in process improvement projects.



 Risk Diversification: we get presence in two segments which behave differently towards economic cycles.



 Complementarity: services give recurrence while solutions have higher margins. They allow a neutral WC model.



How we do it

...based on the pillars of our management model: the 4 D's of Dominion"

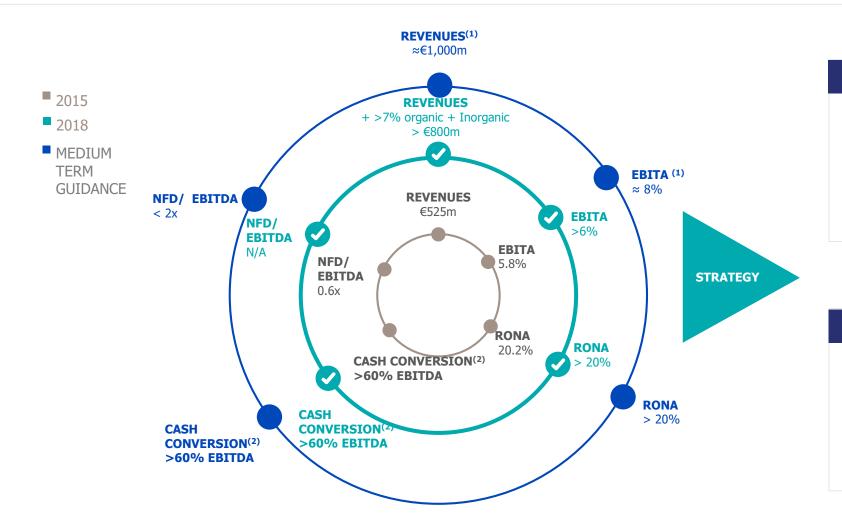


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Financial Guidance established in 2016 for the medium term



Drivers of growth

- Cross selling
- Transversality. New verticals and countries.
- Sector trends.
- M&A / Inorganic Growth

Drivers of profitability

- Operational efficiency
- Higher value-added services
- Operational leverage
- Higher value mix (Services/Solutions)





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2018 at a glance

"Successfully completed 2016-2020 strategy plan"

- ✓ Visibility on the achievement of the financial guidance:
- **Sales growth** exceeding objectives set in the quidance
- Margin expansion also achieved
- Reorganization of shareholders and free-float increase

"More knowledge, new capabilities and markets"

- ✓ Bolt-on acquisitions that have strengthened our positioning by completing end-to-end capabilities and incorporating knowledge to be the global service partner of our clients
- ✓ Acquisition of Bygging India that will allow the development of our industrial services and solution in the region.

"Consolidation of activities that will drive future growth"

- ✓ In 2018 The Smart House project won more than 70,000 clients in its energy commercialization activity
- ✓ Strategic services and solutions projects started in the energy activity field: EPC Project in Angola and service contract with Tier 1 energy suppliers
- ✓ New strategic plan in place, to be presented in Q2 2019

2018 figures (1)

Adjusted revenues (1)(2) >800 m€

Ebitda⁽¹⁾ >**70 m€** Cash Flow conv. (1) >60% Ebitda

Employees > 8,000

Global Presence >35 countries

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Revenue analysis

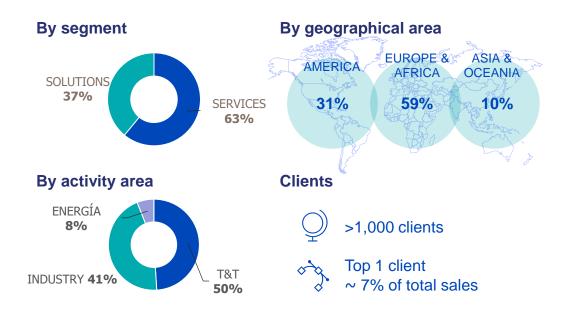
Development analysis (1)

Quarterly Revenues (€m)



- Steady quarterly growth since 2015
- 2018 Annual organic growth >7% + Inorganic growth

Diversification analysis (1)



- Service gains weight over solutions, but both grow
- Increasing presence in America and Asia
- Energy is the activity field that grows the most



Margins and other key financials

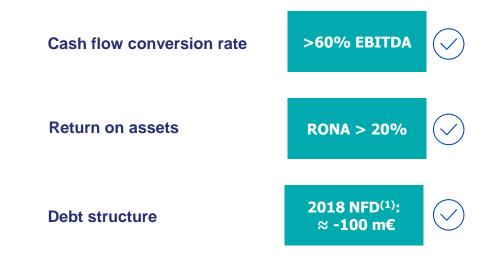
EBITA development⁽¹⁾





- EBITA growing at high double digit
- Margin level improvement due to efficiency gains, central structure limited growth (<50% sales growth) and PH's higher margins level effect.

Other key figures⁽¹⁾

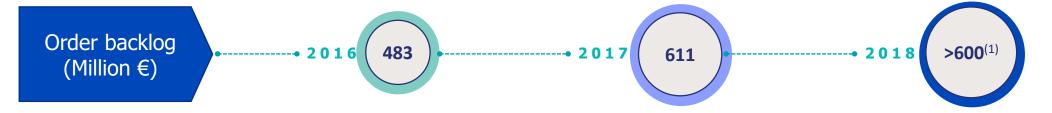


- High conversion of EBITDA into cash
- Focus on profitability and capex control
- Positive net cash position



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Review of the 2018: solutions



Highlights of 2018



Project: energy transmission lines 360° EPC capabilities

- Where: Lauca Luanda connection (Angola)
- Task: design, construction and commissioning of a 400 KV and 200km transmission line
- EPC turnkey project
- ESIA (Environmental Social Impact Assessment)



M&A: acquisition to grow in India Tall structures capabilities

- Acquisition: Bygging India Limited, specialized in tall structures design and construction
- Objective: to enter Indian market to grow in the industrial solutions and services markets
- Other benefits: a platform do improve projects cost in the region



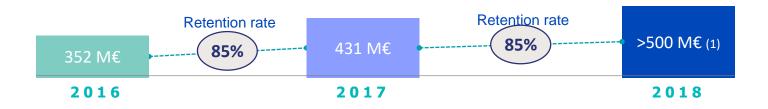
Projects: renewable parks 360° EPC capabilities

- Where: Mexico, Argentina and Dominican Republic
- Status:
- Started in 2018: EPC of a 24MW Biomass plant in Argent.
- Under development: EPC of a 67MW solar park (>200.000 solar panels) in Dominican Rep.
- O&M contract started in 2018: Kaixo solar plant in Mexico



Review of the 2018: services

Revenue and retention rate (Million €, %)



Highlights of 2018





SMART HOUSE

360° personal and home services

- 5 lines of activity: telecom, energy, insurance services, fintech and household services
- Objective: to be a platform that integrates all the services under one roof
- Omnichannel strategy
- Telecom and energy activity lines currently in place



Tier 1 service provider Getting closer to the customer to unlock further profits

- Completed +4 multi-technical capabilities: heat + electromagnetics + IT + environmental services
- Value proposal based on Technology and innovation
- New markets: Colombia and Ecuador



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Smart House: the integrated provider of all personal and home services

Smart House is our strategic initiative to become the reference provider of personal and home services. PH retail stores are the platform that we are using to gradually commercialize different packs of services:

Smart House: integrated service platform

1. Telecom services



Release date:

<2017

Value proposal:

- Master distribution of telco services
- We provide the client with the best option based on its consumption profile

Results so far:

 Consolidated as the largest multi-network provider in Spain 2. Energy



Release date:

• 2018

Value proposal:

- Electricity and gas commercialization through a partner company Alterna
- Up to 20-30% savings on the electricity bill, tariff simplification and consumption tips

Results so far:

Over 70,000 new customers captured in 2018

3. Insurances



Release date:

• 2019

Value proposal:

- Insurance provider: device insurances, home and vehicle insurances, etc.
- Currently evaluating partnership schemes

Results so far:

Not yet implemented

4. Financial services



Release date:

• 2019-2020

Value proposal:

- Household financial services distributor: small loans, cash credits, bill financing, etc.
- Currently evaluating partnership schemes

Results so far:

Not yet implemented

5. Other home services



Release date:

• 2019-2021

Value proposal:

- Complete service integration capabilities:
- Boiler maintenance
- Security and alarms
- Device and demotics maintenance
- Cleaning services
- ...

Results so far:

Not yet implemented

Customers

Phone house Omnichannel commercialization platform

FY 2017 results

(€m)	2015	2016		2017	Comments
Adjusted Turnover ⁽¹⁾ % YoY Growth	525 -	612.5 +17%	+22%	744.8 +22%	= >7% Organic + Inorganic
EBITA ⁽²⁾ % Margin	30.7 5.8%	35.7 5.8%	+20%	42.9 5.8%	2017 target ≈ 6.0%
Corporate Structure Costs % YoY Growth		+4%		+8%	Target <50% of Turnover growth
Major client relevance on adjusted turnover	15.8%	9.8%		6.8%	Growing diversification
Backlog ⁽³⁾	252	484		611	
Workforce (4)	5,401	5,166		8,049	It includes ≈2,000 incorporations from Phone House and ≈900 from services in South America
Net Financial Debt (5)	23	(122)		(102)	
NFD/EBITDA	0.6x	< 0 (5)		< 0 (5)	Target < 2x
EPS ⁽⁶⁾	n.a.	0.127	+20%	0.152	
Capitalization 31.12	n.a.	530		731	

⁽¹⁾ Adjusted Turnover: Annual Acounts Turnover without revenues from sold devices

⁽²⁾ EBITA: Net Operating Income + PPAs amortization

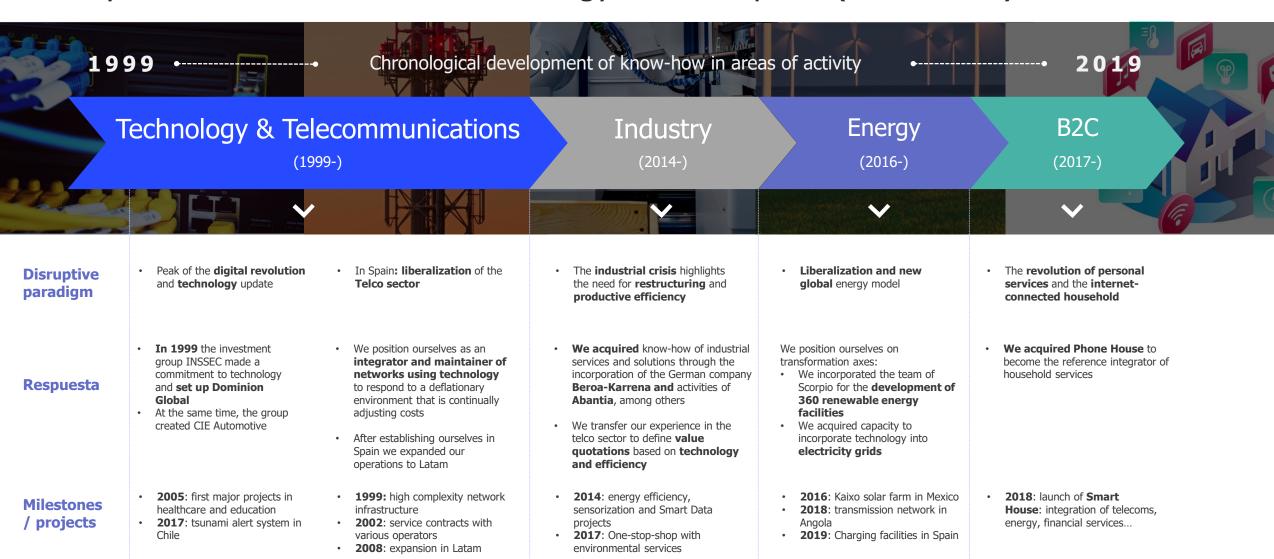
⁽³⁾ Only includes "Solutions" segment contracts

⁽⁴⁾ End of year data

⁽⁵⁾ Being in a net cash position

⁽⁶⁾ Earnings per Share

20 years hand-in-hand with technology and disruption (1999–2019)







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