

## IAG traffic and capacity statistics - November 2019

6 December 2019

IAG traffic in November, measured in revenue passenger kilometres, increased by 4.9 per cent versus the same period last year; IAG capacity measured in available seat kilometres increased by 1.0 per cent versus the same period last year.

Group performance	Month of November			Year to date			
	2019	2018	yoy	2019	2018	yoy	
Passengers carried ('000s)	8,694	8,357	4.0%	109,506	104,626	4.7%	
Domestic	2,212	2,079	6.4%	26,156	24,602	6.3%	
Europe	4,274	4,197	1.8%	58,027	56,402	2.9%	
North America	971	930	4.4%	11,669	11,215	4.0%	
Latin America & Caribbean	518	459	12.9%	5,749	4,845	18.7%	
Africa. Middle East & S. Asia	514	496	3.6%	5,613	5,448	3.0%	
Asia Pacific	205	196	4.6%	2,292	2,114	8.4%	
Revenue passenger km (m)	21,753	20,728	4.9%	263,335	249,603	5.5%	
Domestic	1,666	1,503	10.8%	19,238	17,474	10.1%	
Europe	4,633	4,596	0.8%	67,488	66,087	2.1%	
North America	6,361	6,111	4.1%	76,942	74,475	3.3%	
Latin America & Caribbean	4,258	3,788	12.4%	47,716	41,208	15.8%	
Africa. Middle East & S. Asia	2,866	2,853	0.5%	29,977	29,396	2.0%	
Asia Pacific	1,969	1,877	4.9%	21,974	20,963	4.8%	
Available seat km (m)	25,929	25,680	1.0%	311,048	298,616	4.2%	
Domestic	1,938	1,801	7.6%	21,970	20,492	7.2%	
Europe	5,613	5,791	-3.1%	80,580	78,998	2.0%	
North America	7,658	7,547	1.5%	91,509	90,177	1.5%	
Latin America & Caribbean	4,991	4,735	5.4%	55,246	48,576	13.7%	
Africa. Middle East & S. Asia	3,454	3,545	-2.6%	36,134	35,724	1.1%	
Asia Pacific	2,275	2,261	0.6%	25,609	24,649	3.9%	
Passenger load factor (%)	83.9	80.7	+3.2 pts	84.7	83.6	+1.1 pts	
Domestic	86.0	83.5	+2.5 pts	87.6	85.3	+2.3 pts	
Europe	82.5	79.4	+3.1 pts	83.8	83.7	+0.1 pts	
North America	83.1	81.0	+2.1 pts	84.1	82.6	+1.5 pts	
Latin America & Caribbean	85.3	80.0	+5.3 pts	86.4	84.8	+1.6 pts	
Africa. Middle East & S. Asia	83.0	80.5	+2.5 pts	83.0	82.3	+0.7 pts	
Asia Pacific	86.5	83.0	+3.5 pts	85.8	85.0	+0.8 pts	
Cargo tonne km (m)	482	509	-5.3%	5,119	5,216	-1.9%	

<sup>\*</sup> Domestic includes routes within UK. Spain and Italy

## Strategic developments

On 4 November, IAG announced that Iberia has agreed to acquire the entire issued share capital of Air Europa for €1 billion in cash. Completion is expected to take place in the second half of 2020.

British Airways will take delivery of its first Boeing 787-10 Dreamliner in early 2020 which will operate to Atlanta initially. The four-class aircraft features an eight seat First cabin, 48 new business class Club Suites and 35 World Traveller Plus and 165 World Traveller seats.

British Airways is introducing artificial intelligence to its airside operation at Heathrow Terminal 5 to improve punctuality. Intelligent software will capture every moment from when an aircraft arrives at the airport until it departs. This forms part of the airline's £6.5bn investment for customers.

Iberia is trialling an app-based biometric identity programme on flights from Madrid to Asturias or Brussels. Passengers will use a biometric profile on their phones to identify themselves at security control and boarding gates rather than showing travel documents.

<sup>\*</sup> Group figures include Openskies in 2018



Performance by airline	Month of November			Year to date		
	2019	2018	yoy	2019	2018	yoy
AerLingus 🐇						
Passengers carried ('000s) Revenue passenger km (m) Available seat km (m) Passenger load factor (%) Cargo tonne km (m)	806 1,744 2,221 78.5 19	817 1,701 2,217 76.7 20	-1.3% 2.5% 0.2% +1.8 pts -5.0%	10,869 23,034 28,054 82.1 157	10,602 21,901 26,828 81.6 154	2.5% 5.2% 4.6% +0.5 pts 1.9%
BRITISH AIRWAYS  Passengers carried ('000s)  Revenue passenger km (m)  Available seat km (m)  Passenger load factor (%)  Cargo tonne km (m)	3,652 12,172 14,559 83.6 356	3,562 11,798 14,638 80.6 386	2.5% 3.2% -0.5% +3.0 pts -7.8%	43,980 143,131 171,296 83.6 3,876	43,402 140,243 169,699 82.6 4,031	1.3% 2.1% 0.9% +1.0 pts -3.8%
IBERIA 🊄						
Passengers carried ('000s) Revenue passenger km (m) Available seat km (m) Passenger load factor (%) Cargo tonne km (m)	1,785 4,896 5,695 86.0 107	1,687 4,628 5,572 83.1 102	5.8% 5.8% 2.2% +2.9 pts 4.9%	20,673 58,798 67,320 87.3 1,074	19,285 53,472 62,416 85.7 1,024	7.2% 10.0% 7.9% +1.6 pts 4.9%
■ LEVEL						
Passengers carried ('000s) Revenue passenger km (m) Available seat km (m) Passenger load factor (%) Cargo tonne km (m)	170 729 871 83.7 0	95 480 655 73.3	78.9% 51.9% 33.0% +10.4 pts -100.0%	1,691 7,159 8,564 83.6 12	749 3,769 4,446 84.8 5	125.8% 89.9% 92.6% -1.2 pts 140.0%
vueling						
Passengers carried ('000s) Revenue passenger km (m) Available seat km (m) Passenger load factor (%) Cargo tonne km (m)	2,281 2,212 2,583 85.6 n/a	2,196 2,121 2,598 81.6 n/a	3.9% 4.3% -0.6% +4.0 pts n/a	32,293 31,213 35,814 87.2 n/a	30,520 29,839 34,771 85.8 n/a	5.8% 4.6% 3.0% +1.4 pts n/a

<sup>\*</sup> British Airways includes BA CityFlyer; Iberia includes Iberia Express; LEVEL includes Spain, France, Austria and Amsterdam

LEI: 959800TZHQRUSH1ESL13

This announcement contains inside information and is disclosed in accordance with the company's obligations under the Market Abuse Regulation (EU) No 596/2014. Steve Gunning, Chief Financial Officer

<sup>\*</sup> British Airways figures exclude Openskies in 2018