Liberbank

Earnings presentation 4Q19

January 30th 2020

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2019 Targets review

	2018	2019 target	2019
Performing Loan Book	+9.1% YoY	+ Mid single digit	+10.2% YoY
NII	+11.5% YoY	+ Low-mid single digit	+3.2% YoY
Recurrent fee income	+4.9% YoY	+ Mid single digit	+5.6% YoY
Operating costs	€ 393m	< € 400m	€ 383m
Cost of risk	25bp	< 25bp	24bp
CET 1 - FL(1)	12.1%	> 12%	13.0%
NPL Ratio	4.9%	< 3.0%	3.25%
NPA Ratio	12.4%	< 8%	8.6%
Texas ratio	70%	< 55%	54%

Key Highlights

Commercial activity

- **Performing loan book** increased by € 2.2bn in 2019 (**+10.2% YoY).**
 - Mortgages: +4.5% YoY. New production historical record in the 4Q. Market share of 7% (1).
 - **Consumer & others**: +9.7% YoY. Growth based in pre-approved loans with existing customers.
 - **Corporates:** +0.1% YoY. Focus on profitability.
- **Customer funds** increased by € 1.3bn in 2019 (+4.3% YoY).
 - Mutual funds +7.6% QoQ and +23% YoY while fees also increased +23% YoY.
 - **Customer funds on balance sheet** (exc. public institutions) +1.2% QoQ and +2.5% YoY.
- → **Customer quality service** continues improving, Liberbank stands now as #2 in the sector and #1 amongst Spanish banks₍₂₎.

Profitability

- → NII +3.6% QoQ and +3.2% in 2019 vs 2018 supported by lending activity. Customer spread remains flattish during the last two years despite euribor repricing.
- → Recurrent fees +5.6% in 2019 vs 2018 supported by mutual funds, insurance business and banking activity.
- → Operating costs₍₃₎ down by 2.6% in 2019 vs 2018, and below the € 400m target. Liberbank invested in the reorganization of the commercial network (c.14% of the branches closed during 2019) while improving productivity and cost-to-income ratio.
- → **Cost of risk** stands at 24bp in 2019. Despite increasing loan book, **gross NPL entries** are down 6% YoY, and represent just 0.6% over performing loan book, which supports forward cost of risk guidance.

Key Highlights

Asset quality

- **NPAs** down by 12% QoQ, 27% vs 2018 and 49% vs 2017. **NPA ratio** drops from 12.4% to 8.6% during 2019.
- **NPL ratio at 3.25%,** well below the sector and 2nd best among listed banks₍₁₎.
- **Gross real estate asset outflows** of \in 582m in the year, of which 34% was land.
- **Texas ratio** drops to 54% and **NPA coverage ratio** stands at 49%.

Solvency and shareholders value creation

- → CET1 ratio fully-loaded(2) stands at 13.0% (+110bp YoY) supported by organic generation, NPAs reduction and valuation adjustments that more than offset lending growth, dividend payout increase in Q4-19 and digital investments.
- **Dividend.** The Board will propose to the AGM a € 22m cash dividend and the cancelation of the shares acquired through the €20m buy-back programme as announced on the 30th of December. Accordingly, the payout ratio would be 38% over the 2019 results.
- **CET1 phased-in ratio stands at 14.6%** and total capital ratio at 16.2%.
- **Caser transaction** is not included in the capital ratios reported. Positive impact of +17bps and +37bps in CET1 and total capital fully loaded respectively. Additionally, Liberbank will receive a € 43m cash payment maintaining the current commissions scheme for distribution (3).
- → TBVps increased +12% YoY (+14% inc. buy-back programme).

1. Commercial Activity

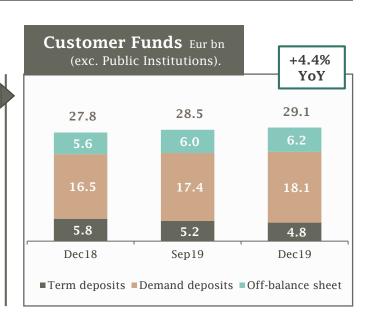
Agenda 2. Results analysis

- 3. Asset Quality
- 4. Solvency
- 5. Liquidity and Fixed Income portfolio
- 6. Appendix

Customer funds

Total Customer Funds breakdown. Eur m

Eur m	4Q18	3Q19	4Q19	QoQ	YoY
Customer Funds	29,628	30,718	30,900	0.6%	4.3%
Customer Funds on Balance Sheet	24,073	24,760	24,675	-0.3%	2.5%
Public Institutions	1,789	2,192	1,826	-16.7%	2.1%
Retail Customer	22,285	22,568	22,849	1.2%	2.5%
Demand deposits	16,525	17,380	18,066	3.9%	9.3%
Term deposits	5,758	5,188	4,783	-7.8%	-16.9%
Other	2	0	0	nm	nm
Off-balance sheet	5,555	5,959	6,225	4.5%	12.1%
Mutual funds	3,066	3,504	3,772	7.6%	23.0%
Pension Plans	1,461	1,476	1,481	0.3%	1.4%
Insurance Funds	1,028	979	972	-0.7%	-5.5%
Number of branches	679	607	582	-4.1%	-14.3%
Customer funds per branch (Eur m)(1)	40	47	49	3.3%	21.0%

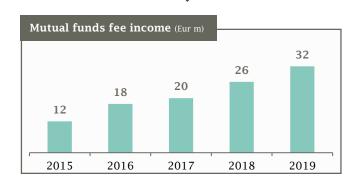


- → Customer funds (excl. public institutions) increased € 1.2bn in 2019 (+4.4% YoY) while cost of deposits keeps falling.
- → Customer funds per branch have increased by 21% YoY, showing robust rationale behind branch network reduction.

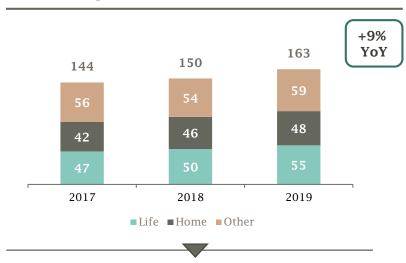
Off balance sheet

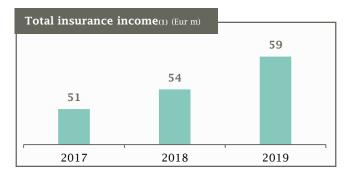
Mutual funds AuMs. Eur bn.





Insurance premiums. Eur m.





- → Mutual funds increased +23% YoY and +8% QoQ. Growth is supported by current 3rd party agreement. Liberbank asset management continues to manage c.50% of total mutual funds AuMs.
- → Fee income coming from mutual funds increased +23% in 2019 and 2.6x vs 2015.
- → Insurance premiums increase +9% YoY and recurrent revenue increases +9% 2019 vs 2018.

(1) Revenues from dividends, equity accounted income and fees

8 Liberbank

Lending

Eur m

Public Sector

Other loans

Public sector)

Loans to businesses

Loan to individuals

Other corporates

Total performing book

Real Estate Developers

Residential Mortgages

Consumer and others

Total performing book (exc

Performing loan book breakdown. Gross Eur m

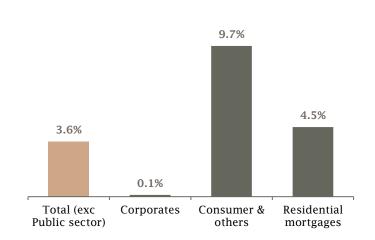
21,949

20,291

4Q18	3Q19	4Q19	QoQ	YoY
1,658	3,048	3,174	4.1%	91.5%
5,683	5,775	5,690	-1.5%	0.1%
309	292	300	+2.5%	-2.9%
5,374	5,483	5,390	-1.7%	0.3%
14,288	14,622	14,972	2.4%	4.8%
13,485	13,762	14,091	2.4%	4.5%
803	860	881	2.4%	9.7%
320	341	351	3.0%	9.7%
21.949	23,786	24,186	1.7%	10.2%

3.6%

Performing loan book growth. YoY



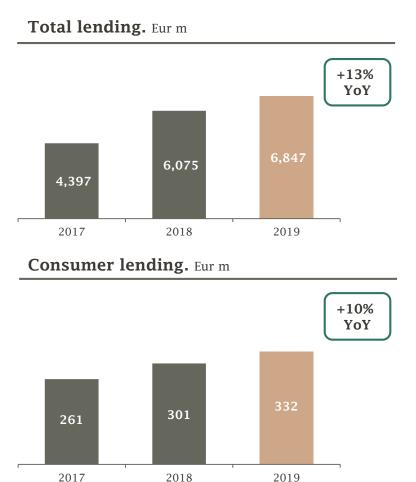
→ Strong quarter that leads to +10.2% YoY growth (+3.6% excl. public institutions).

20,738

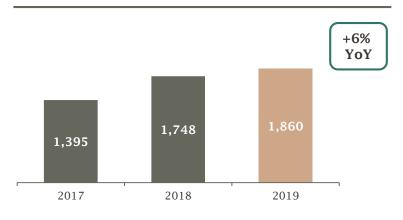
21,013

- → Mortgage book maintains the good pace with +4.5% YoY growth while "consumer and others" grows at +9.7% YoY.
- **The Proposition State 1 Description 5 Description 6 Des**

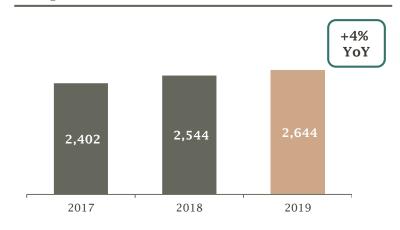
Lending: new production





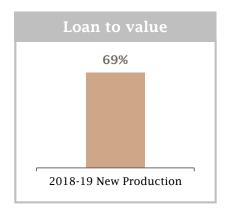


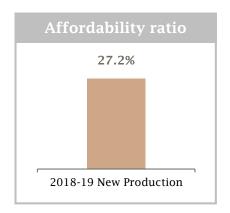
Corporates. Eur m

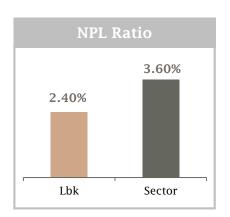


- → Mortgage book: New production of \in 690m in the quarter (+37% versus 4Q18). Historical quarterly production record and reaching the target reviewed upwards in June from \in 1.6bn to \in 1.9bn (market share of c.7% as of November).
- **→ Consumer lending.** New production of €89m (+11% vs 4Q18). Most of the new lending comes from existing customer.
- → **Corporate lending.** Focus on profitability with existing customers.

Mortgage portfolio









c.15% Raroc, (incl. cross-selling), on 4Q19 new production under standard models



4Q19 new production market share of **7%**(1)



72% of 2019 new production based in home regions and Madrid



c.60% of 4Q19 new production at fixed rate with no Euribor impact and better risk profile



Usage of alternative channels to generate demand (ie. real estate brokers and digital channels)



Average mortage size of € 142k in 4Q19, +13%QoQ



65% of the mortgages with two or more borrowers. At least one of the borrowers has a permanent job in **99%** of the contracts.

Quality of service

Service quality: Benchmark



Source: STIGA, EQUOS (Estudio de Calidad Objetiva Sectorial 2019)

Liberbank: Evolution

	2017	2018	2019
Ranking	# 11	# 9	# 2

	Sector	Lbk
2019 Evolution	+16 bps	+90 bps



- → Best evolution in the Spanish Banking sector in 2019 improving 90 bps, currently #2 in the overall sector in Spain and #1 amongst Spanish banks.
- → Liberbank leads the way in commercial attention and sales support areas. Branches' look and feel as well as personnel kindness with customers also show impressive results and support the strong commercial dynamics of the bank.

Digital transformation



Digital sales & clients

Active digital customers up to 41.7% +14% YoY

Consumer loans: 15% of total loans are granted in digital channels +46% YoY

Consumer loans and credit card 100% digital onboarding launched



Residential mortgages: 5% of total mortgages come from digital leads **+135% YoY**



Open banking & digital channels



Partnership with **Playstation** to create a Bank for gamers

New **account aggregation** service launched in 4O19.



New **customers acquisition via digital channels** represent 46% over total customers in the 4Q

New marketing campaigns management system launched. Usage of big data and marketing intelligence algorithms to increase campaigns effectiveness.

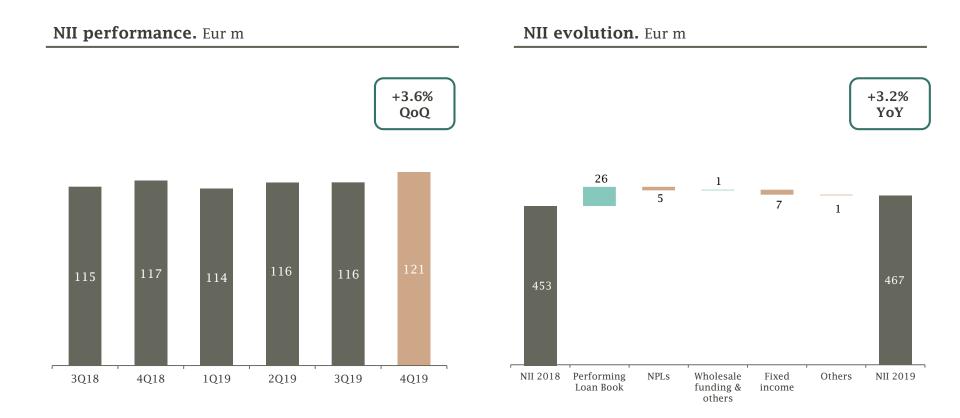


1. Commercial Activity

Agenda 2. Results analysis

- 3. Asset Quality
- 4. Solvency
- 5. Liquidity and Fixed Income portfolio
- 6. Closing remarks
- 7. Appendix

Net Interest Income

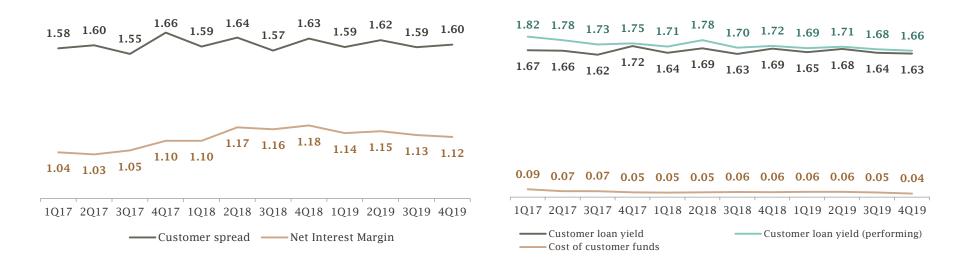


- → NII increased +3.2% in 2019 vs 2018 supported by lending activity that more than offset the lower contribution from NPLs and the fixed income portfolio.
- → The current commercial dynamics and low impact from Euribor repricing makes us confident about 2020.

Net Interest Income: Margins

Margin performance (%)(1)

Customer loan yield and cost funds (%)(1)



(1) 2Q18 NIM and customer spread \in 2m of extraordinary interest income Note: NIM = NII / ATAs

→ Customer spread improves +1pb QoQ and remains relatively flattish during the last years despite the lower euribor. Net interest margin affected in the quarter by increasing balance sheet from tiering.

Net Interest Income: Asset yields

Quarterly yields on lending. Basis points (1)

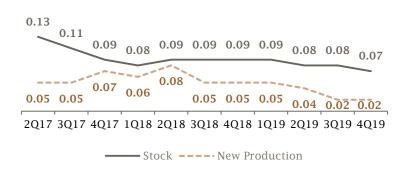
	4Q18	1Q19	2Q19	3Q19	4Q19
Total loan book (yield)	1010	1015	2013	3Q13	1015
Back Book	172	169	171	168	166
Back Book (Exc. Public sector)	175	173	176	175	177
Front Book	207	149	149	124	190
Front Book (Exc. Public sector)	227	234	246	242	217
Mortgages (yield)				'	
Back Book	126	128	133	136	135
Front Book	190	195	199	199	173
SMEs (yield)					
Back Book	242	233	238	232	231
Front Book	256	260	271	254	263

⁽¹⁾ The above rates refer to the drawn amounts and reflect actual contribution to NII

- → Front book yields (exc. public sector) stand 40bp above back book.
- → Mortgage and SMEs yields on new lending production continue to stay well above stock during 2019.

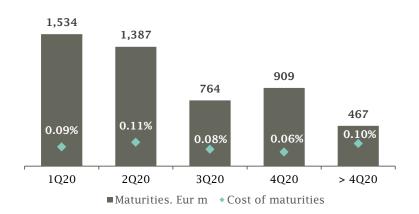
Net Interest Income: Cost of funding

Term deposit cost performance (%) (1)

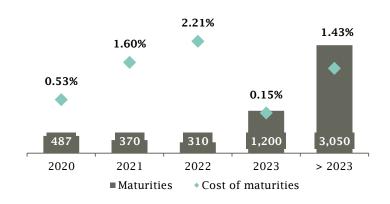


- → New term deposits as of December stand at 1bps.
- → Capital markets maturities amount to c. €0.9bn in the next two years, with high yields. Successful issuance of €1bn covered bonds in 3Q19 at 0.25% coupon.

Term Deposits. Maturity, cost and volume



Capital Markets Maturities (Eur m)

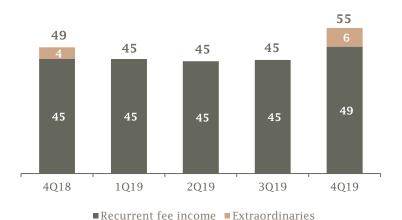


Liberbank

Fee Income

Fee income performance (Eur m)

+8.9% 4Q19 vs 4Q18 (recurrent)



Fee income breakdown

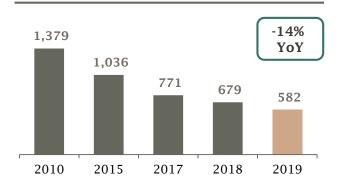
Eur m	4Q18	3Q19	4Q19	2018	2019	YoY (%)
TOTAL FEES	49	45	55	183	191	4.0%
Recurrent net fees	45	45	49	175	185	5.6%
Banking fees	28	28	29	111	113	2.1%
Non-banking fees	17	16	20	64	72	11.5%
Mututal Funds	6	8	9	26	32	22.5%
Insurance	9	7	10	31	33	6.3%
Others	2	2	2	7	7	-5.5%
Non recurrent fees	4	0	6	8	6	na

Note: Others include brokerage and pension funds among others

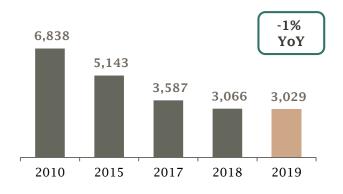
- → Recurrent fees increase +5.6% in 2019 vs 2018, above our target.
 - Non-banking fees increase +11.5% in 2019 supported by mutual funds +22.5% and insurance business +6.3%.
 - Banking fees show a positive trend mainly explained by increased activity that offset lower contribution from NPLs.

Costs

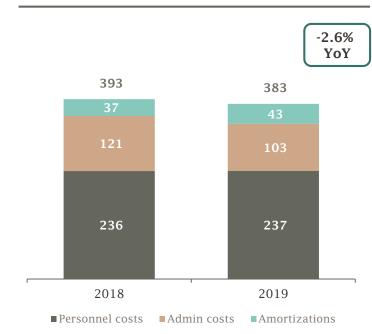
Number of branches



Number of employees (1)



Costs performance. Eur m



	2018	2019
Cost to Income	61%	60%
Cost to Income (exc. Trading)	65%	62%

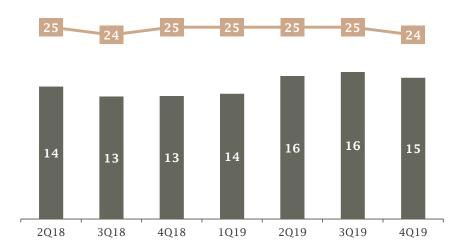
- → Operating expenses fall by 2.6% YoY supported by administrative expenses (-14.7%) that more than offset higher amortizations of IT and digital investments.
- → Liberbank has reduced the number of branches by 14% in the year (58% since 2010). Number of employees is 1% down during the year.
- → Liberbank invested in the restructuring of the network to improve productivity and efficiency.

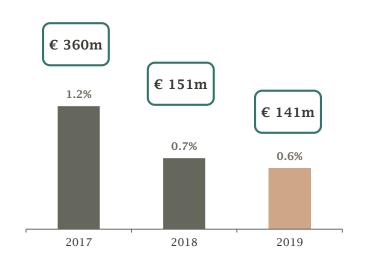
(1) Adjustment for paid voluntary redundancy plan

Impairments

Impairments on financial assets and CoR (1)

NPL entries (2)





- → Loan loss provision decreases 1 bps in the quarter to 24 bps, achieving our target of < 25 bps.
- → NPL entries keep falling in absolute and relative terms, and support our CoR guidance going forward.

P&L

						Var. 40 3Q			
€m	4Q18	1Q19	2Q19	3Q19	4Q19	€m	%	2018	2019
interest Income	139	134	138	137	140	4	3%	541	548
nterest Cost	-22	-20	-21	-20	-20	1	-3%	-89	-81
NET INTEREST INCOME	117	114	116	116	121	4	4%	453	467
vidends	1	5	0	0	2	2	nm	6	8
sults from equity method stakes	3	2	21	3	4	1	32%	30	30
t fees	49	45	45	45	55	10	22%	183	191
ins on financial assets & others	-3	5	12	5	2	-3	-63%	33	23
her operating revenues/(expenses)	-50	-21	-5	-11	-41	-30	nm	-64	-78
OSS INCOME	117	150	188	159	142	-16	-10%	640	640
ministrative expenses	-87	-89	-85	-88	-79	9	-10%	-357	-340
Staff expenses	-60	-59	-59	-60	-58	2	-3%	-236	-237
General expenses	-27	-30	-26	-27	-20	7	-26%	-121	-103
nortizations	-10	-11	-11	-11	-11	0	-4%	-37	-43
E PROVISION PROFIT	20	51	93	60	53	-7	-12%	247	257
visions	-5	-6	-7	-5	-7	-2	45%	-27	-26
pairment on financial assets	-13	-14	-16	-16	-15	1	-4%	-58	-60
pairment losses on other asses	0	0	-2	-2	-1	2	-69%	-9	-5
ther profits or losses	-3	-3	-6	-5	-18	-13	260%	-16	-32
scontinued operations (net)	4	0	0	0	0	0	nm	2	0
OFIT BEFORE TAXES	4	28	62	31	11	-20	-64%	140	133
kes	-2	-7	-10	-8	3	11	nm	-30	-22
ET INCOME ATTRIBUTABLE	2	21	52	24	15	-9	-38%	110	111

1. Commercial Activity

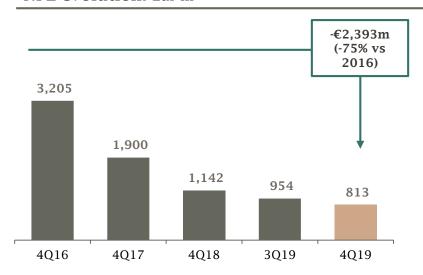
Agenda 2. Results analysis

3. Asset Quality

- 4. Solvency
- 5. Liquidity and Fixed Income portfolio
- 6. Appendix

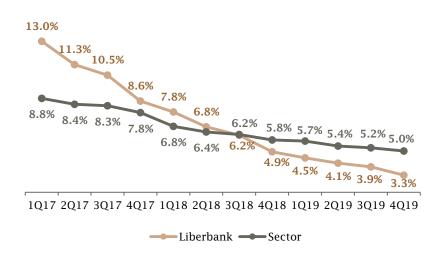
NPLs

NPL evolution. Eur m

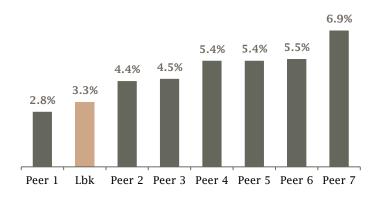


- → NPL ratio reduces to 3.25% with a 60 bps decrease in the quarter and the gap versus sector average is now 169 bps.
- → Liberbank's NPL ratio is the second lowest NPL ratio among listed banks (2).

NPL ratio market evolution (1)



NPL Ratio. Spanish listed banks (2)

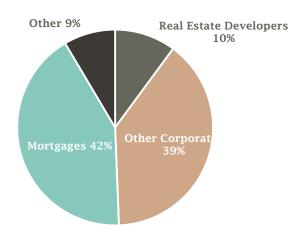


NPLs

NPLs coverage. Segment breakdown

Total Real Estate Corporates & Residential Other mortgages individuals

NPLs Mix

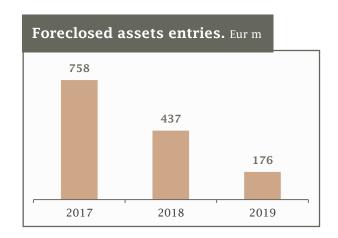


- → Coverage over NPLs stands at 50%, including the value of collaterals(1) it increases to 119%.
- → More than 40% of NPLs are residential mortgages, which requires a lower coverage.
- → Restructured performing loans amounts to just € 139m, 0.56% of the total gross loan book.

Foreclosed assets

Foreclosed assets evolution (gross book value Eur m) (1)





Eur m	Gross Debt	NBV	NBV Mix	Coverage
Residential	393	218	28%	44%
Commercial RE	192	126	16%	34%
Building under construction	270	141	18%	48%
Land	608	281	37%	54%
Total	1,462	767	100%	48%

- → Foreclosed assets decreased 11% QoQ and 25% YoY supported by sales and lower entries (down 60% YoY).
- → Coverage currently stands at 48%.

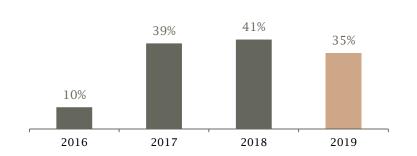
(1) Gross debt excluding investment properties 26 Liberbank

Foreclosed assets

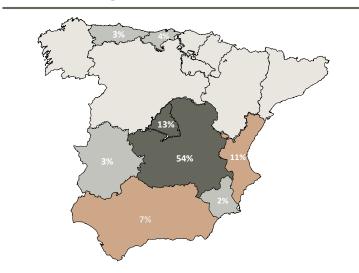
Total Sales. Gross debt (Eur m)



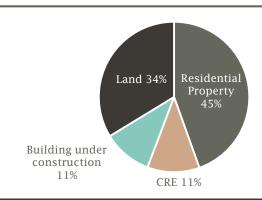
Total turnover (2)



Sales by region. 2019 (1)



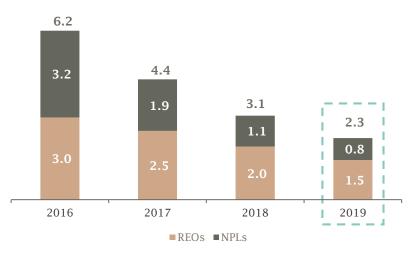
Retail sales mix. 2019 (1)



- \rightarrow Foreclosed asset sales in the quarter amounted to € 212m, of which c.€ 50m are a wholesale portfolio.
- → Total turnover remains high at 35% with increasing contribution from retail and less reliance on wholesale portfolios.
- → Sales mix represents the total stock breakdown in terms of both asset type and geography

NPAs. Targets

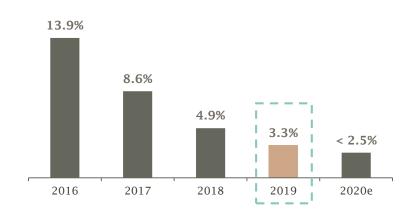
Gross NPA. Eur bn



NPA ratio(1)



NPL ratio



Texas ratio(2)



1. Commercial Activity

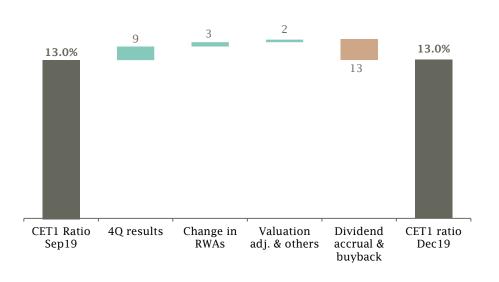
Agenda 2. Results analysis

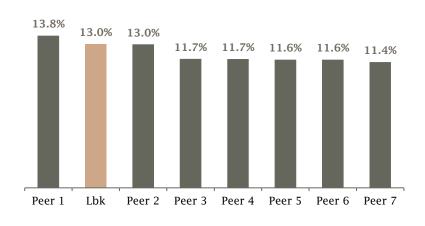
- 3. Asset Quality
- 4. Solvency
- 5. Liquidity and Fixed Income portfolio
- 6. Appendix

Solvency position

CET1 fully-loaded performance (1) (2)







Phased in ratios (2)

Leverage	CET1	Total capital
6.2%	14.6%	16.1%

- → CET1-FL ratio stands at 13.0% supported by organic generation, NPAs reduction and valuation adjustments that offset lending growth, digital investments and increasing payout ratio from 20% to 38% in the last quarter. Solvency ratios fully deduct the approved and ongoing buyback and the cash dividend approved by the Board.
- → Caser transaction is not included in the capital ratios reported. Positive impact of +17bps and +37bps in CET1 and total capital fully loaded respectively. Additionally, Liberbank agreed with Caser to novate the general insurance distribution contract and receive a € 43m cash payment maintaining the current commissions scheme for distribution (3).

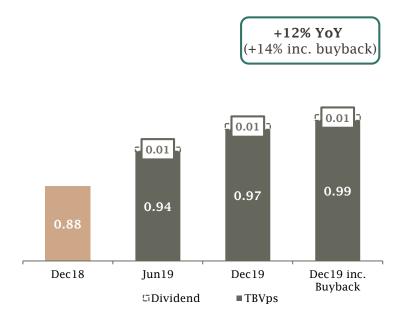
⁽¹⁾ CET1 FL incorporates the full impact of IFRS-9.

⁽²⁾ The solvency ratios deduct the approved but not executed share buy back programme.

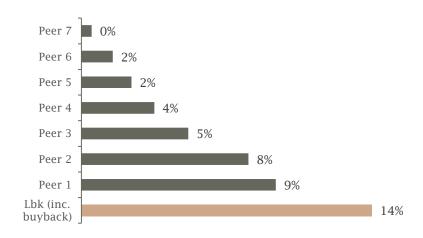
⁽³⁾ Subject to conditions and excluding the upfront payment of insurance contract.

Solvency position

TBVps.

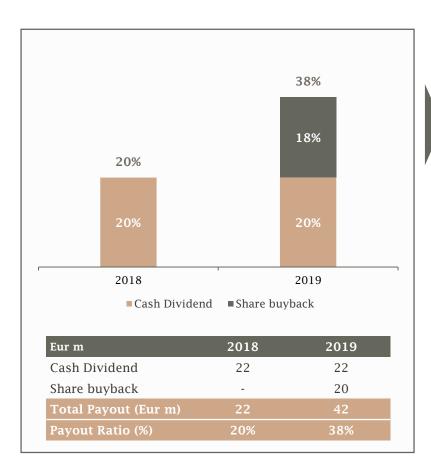


TBVps evolution 2018 - 2019 $_{(1)}$



→ TBVps increased +12% YoY (+14% inc. buy-back programme).

Shareholders remuneration



Share buyback:

- → Initial buyback program launched on December 30th 2019 entails the purchase of up to **62 million shares** for € **20m, C.2.1% of total shares outstanding.**
- → Share buyback program will support Earnings Per Share (EPS) and Book Value Per Share (BVPS) growth.

Total capital return:

- → Liberbank increases its Payout ratio from 20% in 2018 to 38% in 2019.
- **→ Total remuneration to shareholders** on 2019 results amounts to **€ 42m** coming from the share buyback program and the cash dividend.
- → All capital return is 100% deducted from capital ratios, although the share buy back program is being executed during 1H20.
- → Liberbank has increased its capital return to shareholders from € 22m (20% payout ratio) in 2018 to € 42m (38% payout ratio) in 2019.
- → The Board will propose to the AGM a € 22m cash dividend and the cancelation of the shares acquired through the €20m buy-back programme as announced on the 30th of December. Accordingly, the payout ratio would be 38% over the 2019 results.

1. Commercial Activity

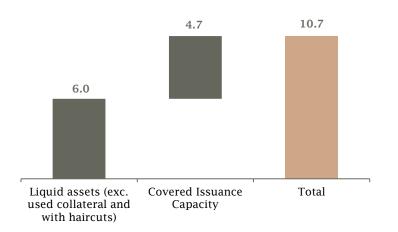
Agenda 2. Results analysis

- 3. Asset Quality
- 4. Solvency
- 5. Liquidity and Fixed Income portfolio
- 6. Appendix

Liquidity position

Liquidity position. Eur bn

Liquidity ratios

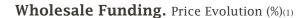


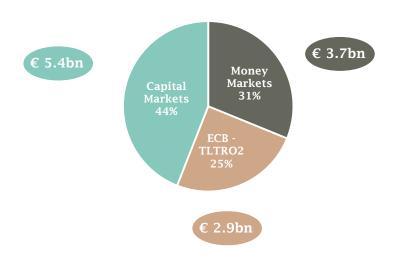
	4Q18	3Q19	4Q19
LtD	93%	98%	100%
LCR	265%	219%	221%
NSFR	125%	118%	113%

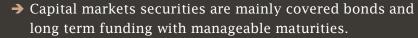
- → Liberbank closes the year with a 100% LtD ratio while performing loan book grew more than 10% YoY.
- → LCR and NSFR stand well above requirements.

Wholesale funding

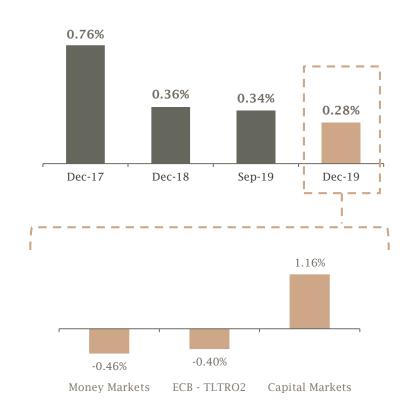
Wholesale funding. Breakdown (Eur bn)





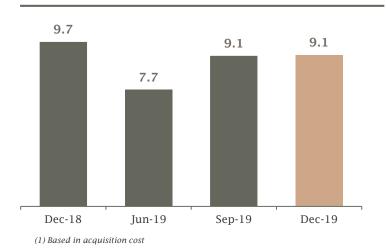


→ ECB funding remains flattish, it is TLTRO2.

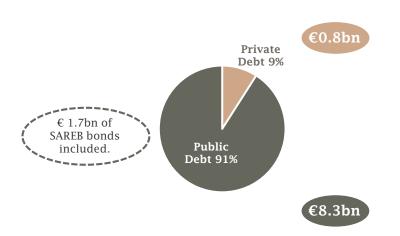


Fixed Income portfolio

Fixed income portfolio. Evolution (€ bn) (1)



Fixed income portfolio. Issuer breakdown



Fixed income portfolio. Breakdown (2)

December 2019	Amount (Eur bn)	Yield	Duration
Fair Value through OCI	0.7	1.11%	3.0
Amortised Cost	8.4	1.34%	3.2
TOTAL	9.1	1.32%	3.2

(2) Weighted average duration in years. Yields EOP.

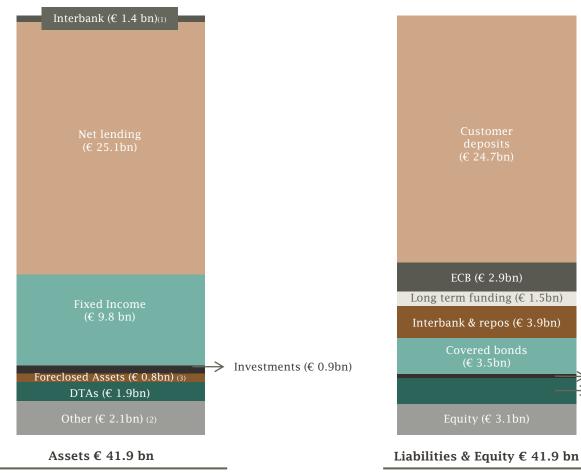
→ Fixed income portfolio size remains flat in the quarter. Yield and duration also remain flattish.

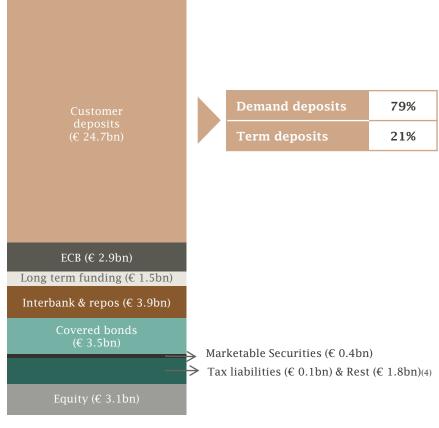
1. Commercial Activity

Agenda 2. Results analysis

- 3. Asset Quality
- 4. Solvency
- 5. Liquidity and Fixed Income portfolio
- 6. Appendix

Balance Sheet





⁽¹⁾ Interbank include cash and interbank deposits

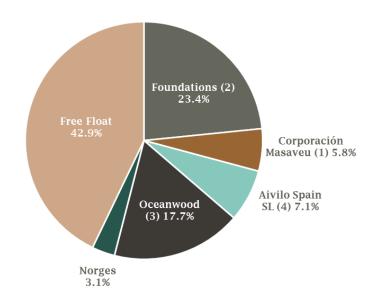
⁽²⁾ Rest of assets include tangible and intangible assets and derivative hedging among others

⁽³⁾ Assets currently held for sale

⁽⁴⁾ Rest of liabilities include provisions, accrued interests and micro-hedging among others

Shareholders and Book value

Shareholder base



(1)Includes Flicka Forestal, Corporación Masaveu and Fundación María Cristina Masaveu (2)Includes Fundación Caja Asturias, Fundación Caja Extremadura and Fundación Caja Cantabria (3)Includes stake through derivatives

(4)Includes Inmosan SA

Source: CNMV as of December 31st 2019

Share, Book value and Tangible Book Value(1)

Share and liquidity:	3Q19	4Q19
# O/S shares (m)	3,041	3,041
Last price (Eur)	0.28	0.34
Max price (Eur)	0.38	0.34
Min price (Eur)	0.28	0.27
Avg. traded volume (#shares m)	2.30	4.4
Avg. traded volume (Eur m)	0.73	1.34
Market Capitalization (Eur m)	854	1,019
Book Value:		
BV (exc minorities). Eur m	3,112	3,114
TBV. Eur m (2)	2,968	2,964
Ratios:		
BVps (Eur)	1.02	1.02
TBVps (Eur)	0.97	0.97

⁽¹⁾ Last Price at the end of the quarter

⁽²⁾ Book value deducting intangible assets

Liberbank

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