2016

General Shareholders Meeting

Sant Cugat, April 27



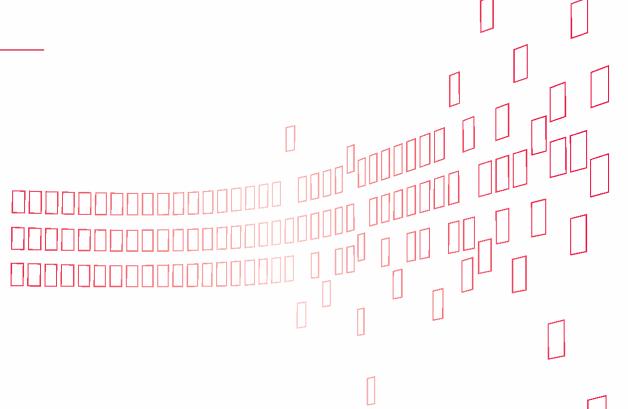


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shareholders

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- O7 Shareholder intervention
- O8 Adoption of agreements



Strategic pillars

01

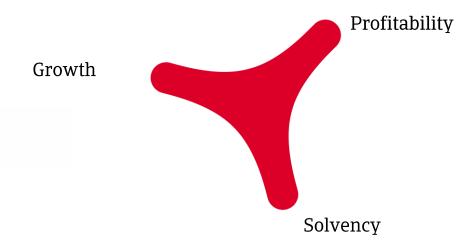


Grupo Catalana Occidente

Strategic proposal: To be leaders in risk protection and long-term welfare of families and small businesses in Spain, and being international leaders in the coverage of trade credit risks.

Principle of operation: ETHICAL actions with the stakeholders.

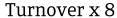
Strategic pillars:

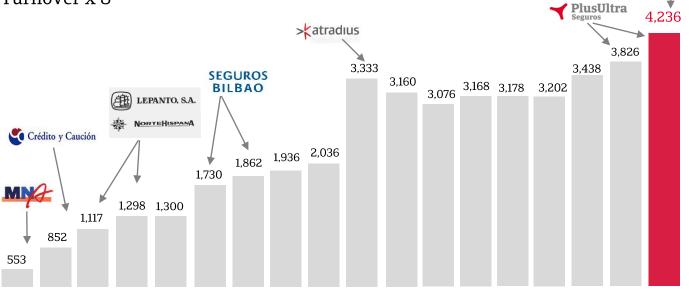




Previsora Bilbaina

Growth



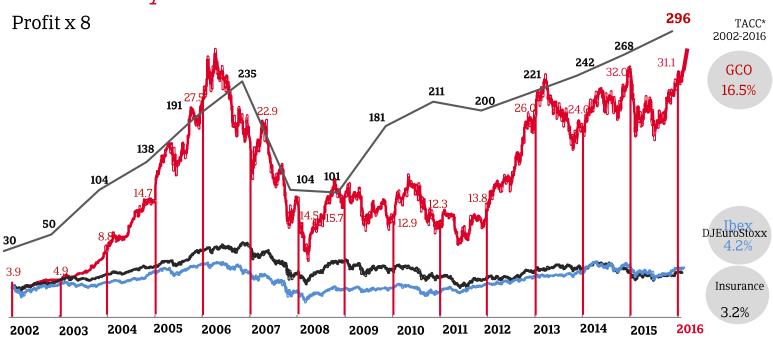


1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016

(millions of euros)



Profitability

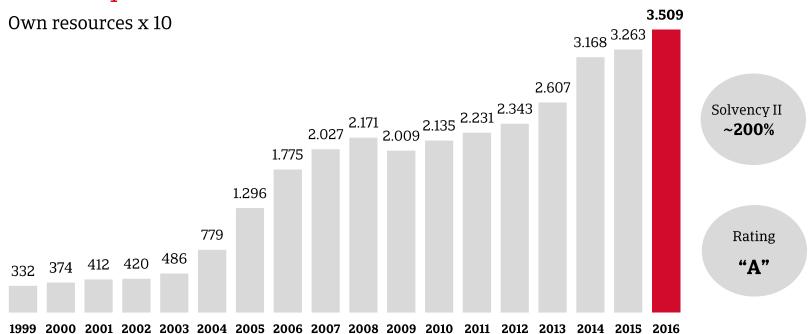




[—] GCO Attributed result in millions of euros

^{*}Annual growth rate of compound growth

Solvency



(millions of euros)



Fundación Jesús Serra

Fundación Jesús Serra is the institution through which part of the social action of Grupo Catalana Occidente is channelled.

The activities follow the humanist values of its founder, Jesús Serra Santamans.









More than insurance...

... participates in **over 60 projects** in the areas of business, teaching, research, culture, sports and social action

Quantitative evaluation of the year

02



Grupo Catalana Occidente in 2016

10% increase of results (for fourth consecutive year)

Economic and sectoral environment favourable

- Economic recovery and interest rates at minimums.
- Good year for the insurance sector.

Favourable conduct of the main figures

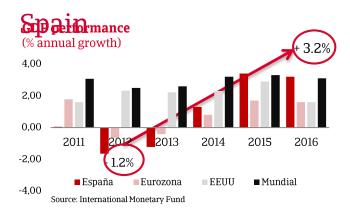
Consistency in the results account:

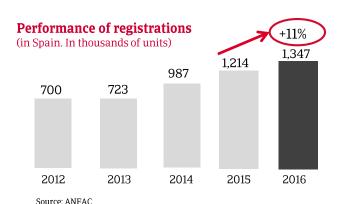
- Increase of 9.6% of consolidated result.
- Growth of 10.7% in business volume.
- Excellent combined ratio below 90%.

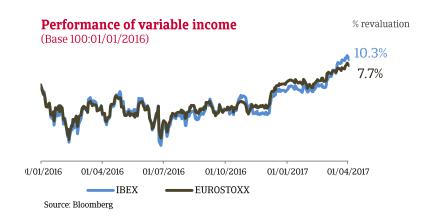
Corporate transactions

- Acquisition of Grupo Previsora Bilbaina.
- Various acquisitions in the credit insurance business.
- Integration of Atradius Credit Insurance in Crédito y Caución.

Consolidation of the positive macroeconomic environment in

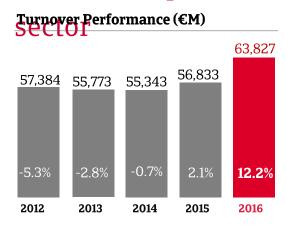


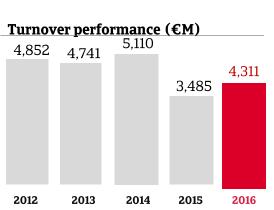


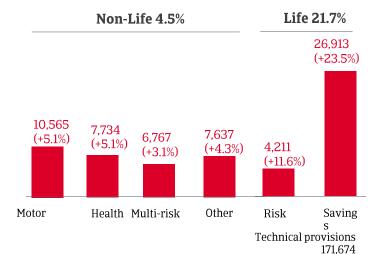




Favourable performance of the turnover and result of the







(+7.0%)

Grupo Catalana Occidente in 12M2016

(figures in millions of euros)

| Results | 2015 | 2016 | % Chg. 15-16 | |
|----------------------------------|-------|-------|-----------------|----------------|
| Attributed result | 268.1 | 295.6 | 10.3% | |
| Consolidated result | 296.1 | 324.5 | 9.6% | |
| Traditional business result | 141.7 | 164.1 | 15.8% | 50.6% of total |
| Credit insurance business result | 154.5 | 160.4 | 3.8% | 49.4% of total |

+9.6% Consolidated result: €324.5 M



Grupo Catalana Occidente in 12M2016

(figures in millions of euros)

| Income | 2015 | 2016 | % Chg. 15-16 | |
|---|---------------------|---------------------|-----------------------|-----------------|
| Traditional business | 2,150.8 | 2,547.3 | 18.4% | +10.7% Turnover |
| Recurring premiums | 1,615.4 | 2,070.7 | 28.2% | €4,236 M |
| Single premiums life | 535.4 | 476.6 | -11.0% | C-1,600 11 |
| Credit insurance business | 1,675.3 | 1,688.5 | 0.8% | |
| Turnover | 3,826.1 | 4,235.8 | 10.7% | - |
| | | | | |
| Income without Plus Ultra Seguros | 2015 | 2016 | % Chg. 15-16 | |
| Income without Plus Ultra Seguros Traditional business | 2015 1,800.7 | 2016 1,786.1 | _ | - |
| | | | 15-16 | - |
| Traditional business | 1,800.7 | 1,786.1 | 15-16 -0.8% | - |
| Traditional business Recurring premiums | 1,800.7 1,292.1 | 1,786.1 1,375.7 | -0.8% 6.5% | |

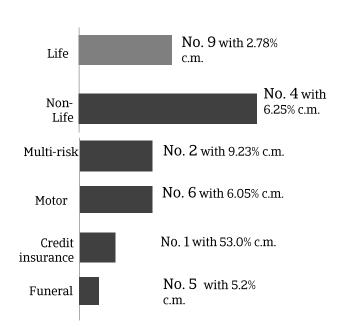
Grupo Catalana Occidente in 12M2016

% var.

Sixth group

Of the market in Spain with a market quota of **4.6**%

| | | | | of |
|--------------------------|------|------|--------|---------|
| | | | Market | premium |
| Ranking | 2015 | 2016 | share | S |
| VidaCaixa | 1 | 1 | 14.9% | 32.0% |
| Mapfre | 2 | 2 | 10.5% | 5.1% |
| Zurich | 4 | 3 | 8.7% | 36.9% |
| Banco Sabadell | | | 7.0% | |
| Grupo Mutua Madrileña | 3 | 4 | 7.4% | 9.6% |
| SegurCaixa Adeslas | | | 5.2% | |
| Allianz | 5 | 5 | 5.6% | 1.6% |
| Grupo Catalana Occidente | 6 | 6 | 4.6% | 1.4% |
| AXA | 7 | 7 | 4.0% | 3.0% |
| Generali | 8 | 8 | 3.9% | 8.4% |
| BBVA | 9 | 9 | 3.0% | -7.3% |
| Grupo Caser | 11 | 10 | 2.3% | 12.2% |



Turnover in Spain: €2.908 B



Traditional business

Consisting in development of turnover

| - (| TIGHT | 112 | millione | \wedge t | OTTHOC | ı |
|-----|----------|-----|------------|------------|--------|---|
| - (| 11211162 | 111 | millions | OI | euros | , |
| , | | | 1111110110 | - | | - |
| | | | | | | |

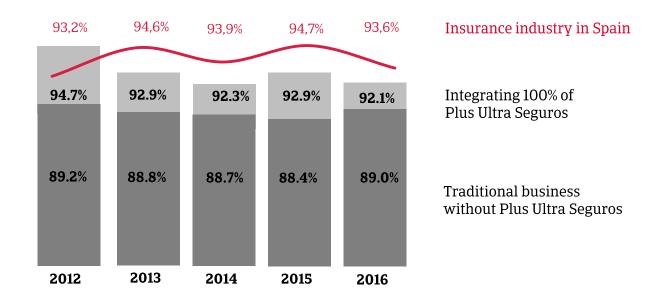
| Traditional business | 2015 | 2016 | % Chg. 15-16 | without Plus |
|-----------------------------|---------|---------|-----------------|----------------------|
| Multi-risk | 508.6 | 624.1 | 22.7% | <u>Ultra</u> 2.8% |
| Motor | 458.0 | 639.0 | 39.5% | 10.2% |
| Other | 196.3 | 280.5 | 42.9% | 6.8% |
| Non-Life | 1,162.9 | 1,543.6 | 32.7% | 6.2% |
| Health | 36.0 | 53.6 | 48.9% | 9.2% |
| Funeral | 78.3 | 92.2 | 17.8% | 17.8% |
| Periodic | 338.2 | 381.3 | 12.7% | 3.7% |
| Single and Supplementary | 535.4 | 476.6 | -11.0% | -19.3% |
| Life | 987.9 | 1,003.7 | 1.6% | -7.7% |
| Written premiums | 2,150.8 | 2,547.3 | 18.4% | -0.8% |
| Written premiums ex. single | 1,615.4 | 2,070.7 | 28.2% | 6.5% |

+8.4% Business volume: **€2.547** B



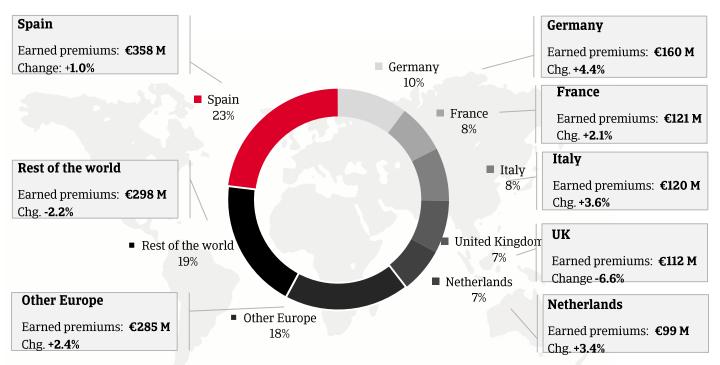
Traditional business

Differential of combined ratio with the sector

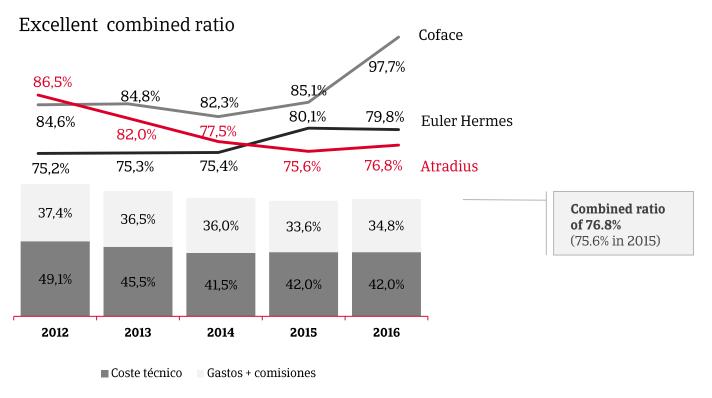


Credit insurance business

Growth in the main markets: €1.689 B +0.8%



Credit insurance business



Acquisitions Grupo Catalana Occidente

Acquisition of Grupo Previsora Bilbaína

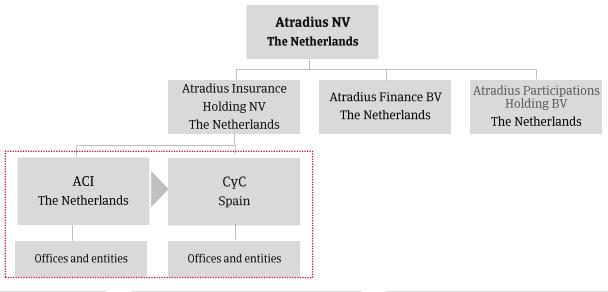
- Acquisition of 100% of Grupo Previsora Bilbaína.
- September 2016
- Incorporation to the traditional business accounts from October.
- Group specialised in funeral insurance and funeral services.
 - Insurance business: €43.4 M turnover and €8.8 M net result.
 - Funeral business: penetration of 45% in Vizcaya. €14.0 M turnover and €2.3 M net result.

Other credit insurance acquisitions

- Graydon
 - Acquisition of 55%, reaching 100%.
 - September 2016
 - Company specialised in information services.
 - Strong implementation in the Netherlands, Belgium and United Kingdom.
 - Turnover: €51.5 M
- Other acquisitions of service companies: Ignios, Gestifatura.



Atradius Crédito y Caución = ACI + CyC



Project objectives

Reduce complexity in:

- Insurance operators.
- Regulatory regimes.
- Corporate government environments.

Milestones 2016

- February: approval of merger by the sole shareholder of both companies.
- November: approval of the transaction by the DNB.
- December: official registration of the fusion in Spain.

Consequences

- Corporate name Atradius Crédito y Caución.
- · Same commercial brands:
 - Atradius
 - Crédito y Caución
- · Same business model.
- No impact on financial statements



Grupo Catalana Occidente in 3M2017

(figures in millions of euros)

| Income | 3M2016 | 3M2017 | % Chg. 16-17 |
|---------------------------|---------|---------|-----------------|
| Traditional Business | 694.1 | 706.4 | 1.8% |
| Recurring premiums | 563.5 | 601.8 | 6.8% |
| Single premiums life | 125.4 | 102.8 | -18.0% |
| Credit Insurance Business | 510.5 | 531.6 | 4.1% |
| Turnover | 1,204.6 | 1,238.0 | 2.8% |

(figures in millions of euros)

| Results | 3M2016 | 3M2017 | % Chg. 16-17 |
|---|--------|--------|-----------------|
| Recurring Results Traditional Business | 38.9 | 43.0 | 10.5% |
| Recurring Results from Credit Insurance Business | 53.0 | 53.5 | 1.0% |
| Non-Recurring Result | -7.0 | -3.8 | |
| Consolidated result | 84.8 | 92.6 | 9.2% |
| Attributed result | 76.2 | 83.4 | 9.4% |

+9.2% Consolidated result €92.6 M



Credit insurance

03

Atradius

Over 65,000 customers

3,300 employees

Atradius Crédito y Caución Atradius Re

Global market share 23%

TPE management €588 M

Financial solidity A.M. Best 'A' Moody's 'A3'



20,000 credit limits per day

 $\begin{array}{c} \text{Coverage in} \\ \textbf{240} \\ \text{markets} \end{array}$

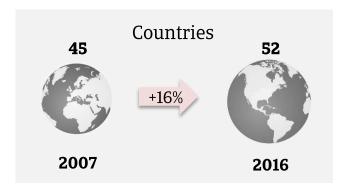
85 years of experience in credit insurance

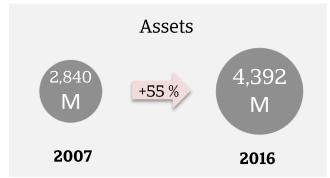


Performance since 2007





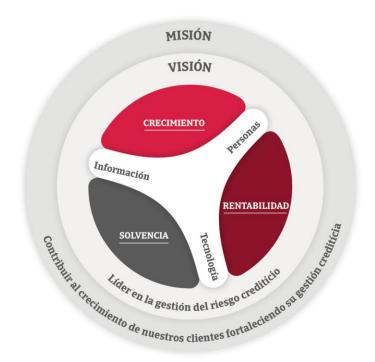




Strategy

- The vision of Atradius is to lead the management of credit risk.
- The mission of Atradius is to contribute to the growth of its customers, strengthening its credit management.
- The strategy of Atradius consists of being a multinational organisation, with a global technological platform that offers products and services adapted to the local needs of each market.

The strategic pillars are those of the Group: Growth, Profitability and Solvency.



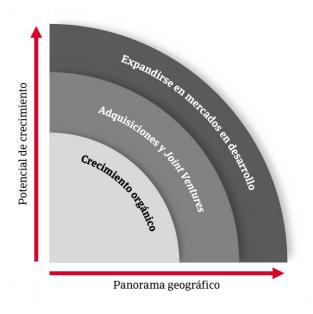
Geographic implementation



Geographic expansion combining direct access to the model through mediators and strategic agreements with insurers.

- **Europe** Austria, Belgium, Bulgaria, Czech Republic, Denmark, Finland, France, Greece, Hungary, Iceland (*), Ireland, Italy, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Russia, Slovakia, Spain, Sweden, Switzerland, Turkey, England.
- **America** Brazil, Canada, Chile (*), Mexico, Peru (*), The Netherlands Antilles and Aruba, United States.
- Africa South Africa (*), Kenya (*), Tunisia (*).
- **Asia** China, Hong Kong, India, Japan, Taiwan (*), Singapore, Thailand, Indonesia, South Korea (*).
- Middle East Middle East, Israel (*), Lebanon (*), Arab Emirates.
- Oceania Australia, New Zealand.
 (*) Through minorty participation or collaboration agreement.

Options for growth



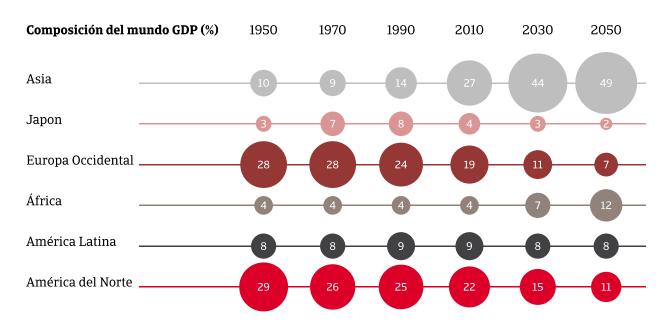
Principal options for growth

- Organic growth.
- Acquisitions *Joint Ventures*.
- Expand in new markets.
 (Not mutually exclusive)

If the strategy focuses on growth, the priority must be expansion into developing markets.

Growth in developing countries

Western Europe and North America show slower growth than other regions and lose importance in the global GDP.



Challenges

Geographic panorama

Solid expansion only possible in emerging markets.

Distribution

• Changes in customer behaviour and technological evolution will modify the distribution processes.

Product development

Growing demand for transparency, simplicity and price

Efficiency

Permanent care

Cultural aspects

• A company with global presence must take this into account.

Regulatory requirements

These will condition the possibilities for growth.

Strategic priorities 2017







- Maintain an adequate risk profile in a volatile environment.
- Innovation oriented towards offering solutionS supported by technology
- Capital management in the new regulatory environment





- Coordination
 between the
 commercial and
 risk management
 areas.
- Lead the market for subscription quality and provision of service.



Balance, capital and solvency 2016 Individual GCO accounts Share performance and remuneration of shareholders

04

Balance Sheet

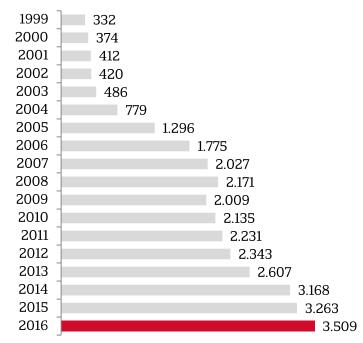
| | millions | | |
|--|----------|--|--|
| | | | |

| Assets | 2014 | 2015 | 2016 | % chg. 15-16 |
|-------------------------------------|----------|----------|----------|-----------------|
| Intangible assets and property | 876.6 | 1,100.8 | 1,213.1 | 10.2% |
| Investments | 8,258.3 | 9,763.0 | 10,332.0 | 5.8% |
| Investment property | 223.3 | 278.7 | 398.0 | 42.8% |
| Financial investments | 7,448.5 | 8,874.5 | 8,897.3 | 0.3% |
| Cash and short-term assets | 586.5 | 609.7 | 1,036.6 | 70.0% |
| Reinsurance of technical provisions | 889.4 | 1,002.1 | 895.1 | -10.7% |
| Other assets | 1,192.2 | 1,430.1 | 1,467.2 | 2.6% |
| Total assets | 11,216.5 | 13,296.0 | 13,907.5 | 4.6% |

| Net liabilities and equity | 2014 | 2015 | 2016 | % chg. 15-16 |
|----------------------------------|----------|----------|----------|-----------------|
| Long-term capital | 2,685.7 | 2,797.7 | 3,039.6 | 8.6% |
| Net equity | 2,437.6 | 2,585.8 | 2,834.7 | 9.6% |
| Parent company | 2,167.1 | 2,299.7 | 2,533.6 | 10.2% |
| Minority interests | 270.5 | 286.1 | 301.1 | 5.2% |
| Subordinated liabilities | 248.1 | 211.8 | 204.9 | -3.2% |
| Technical provisions | 7,235.0 | 9,074.3 | 9,351.0 | 3.0% |
| Other liabilities | 1,295.8 | 1,424.0 | 1,516.8 | 6.5% |
| Total net liabilities and equity | 11,216.5 | 13,296.0 | 13,907.5 | 4.6% |

Financial strength - increase of long-term capital

| (figures in millions o | | | |
|---|---------|--|--|
| LONG-TERM CAPITAL AT 31/12/15 | 2,797.7 | | |
| LONG-TERM CAPITAL at market value at 31/12/2015 | 3,262.5 | | |
| NET EQUITY ON 31/12/2015 | 2,585.9 | | |
| (+) Consolidated results | 324.5 | | |
| (+) Dividends paid | -83.0 | | |
| (+) Variation of valuation adjustments | 53.7 | | |
| (+) Other changes | -46.4 | | |
| Total movements | 248.8 | | |
| TOTAL NET EQUITY ON 31/12/2016 | 2,834.7 | | |
| Subordinated debt | 204.9 | | |
| LONG-TERM CAPITAL AT 31/12/2016 | 3,039.6 | | |
| Capital gains not included in balance sheet | 468.9 | | |
| LONG-TERM CAPITAL at market value | 3,508.5 | | |



Investments: prudent and diversified portfolio

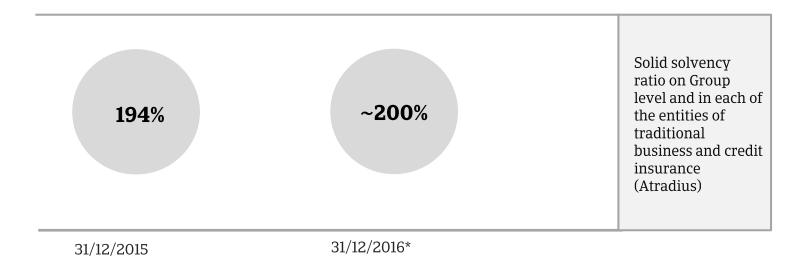
€11,672.1 M

(+5.6% compared to funds under management at the end of 2016)

IRR 2.90%



Solid Solvency II ratio with standard formula



^{*} Data estimated with transitory measures of variable income and technical provisions

Improved rating of the Group entities: "A" stable

| | AMBest | Moody's |
|--------------------|--------|---------|
| Seguros Catalana | A | |
| Occidente | stable | |
| Plus Ultra Seguros | A | |
| | stable | |
| Seguros Bilbao | A | |
| | stable | |
| Atradius Crédito y | A | A3 |
| Caución | stable | stable |
| Atradius Re | A | A3 |
| | stable | stable |

Individual GCO - main figures

(figures in millions of euros)

| Income statement | 2015 | 2016 | % Chg. 15-16 |
|---------------------------|-------|-------|-----------------|
| Income from investments | 159.0 | 194.7 | 22.5% |
| Expenses from investments | 12.5 | 8.6 | -31.2% |
| PROFIT BEFORE TAX | 146.5 | 186.1 | 27.0% |
| Company income tax | 6.8 | 5.5 | -19.1% |
| PROFIT AFTER TAX | 153.4 | 191.6 | 24.9% |

(figures in millions of euros)

| Income statement | 2015 2016 | % Chg. 15-16 |
|------------------|-------------|-----------------|
| To dividends | 80.7 86.8 | 7.5% |
| To reserves | 72.7 104.8 | 44.2% |
| PROFIT AFTER TAX | 153.4 191.6 | 24.9% |

(figures in millions of euros)

| Balance of the year | Assets | | Liabilitie s |
|--------------------------------|---------|-----------------------|-----------------|
| Investments in Group companies | 1,146.5 | Net equity | 877.0 |
| Commercial debts and others | 49.5 | Debts Group companies | 321.3 |
| Cash and others | 9.2 | Others | 6.7 |
| TOTAL ASSETS | 1,205.2 | | 1,205.2 |



Shareholder remuneration

Increase of 7.5% in dividends in 2016



Shareholder remuneration

Increase of 7.5% in dividends in 2016

| • | Year 2015 | | Year 2016 | | |
|---------------|------------|-----------|---------------|------------|-----------|
| Date | Dividend | Per share | Date | Dividend | Per share |
| July 2015 | 15,300,000 | 0.1275 | July 2016 | 16,447,500 | 0.1371 |
| October 2015 | 15,300,000 | 0.1275 | October 2016 | 16,447,500 | 0.1371 |
| February 2016 | 15,300,000 | 0.1275 | February 2017 | 16,447,500 | 0.1371 |
| May 2016 | 34,812,000 | 0.2901 | May 2017 | 37,422,900 | 0.3119 |
| TOTAL | 80,712,000 | 0.6726 - | TOTAL | 86,765,400 | 0.7232 |
| | | | | | |

+7.5 %

Report from Chair of the audit committee

05



Report from Chair of the audit committee

- Report from the audit committee
- Regulation, composition and functions.
- Activities developed during 2016
- Activities developed in relation to the agreements to be adopted by the General Shareholders Meeting.
- Other functions performed.

06

One. Examination and approval, where applicable, of

the annual accounts and the report on individual management corresponding to the year 2016.

Two. Distribution of results from the year 2016.

Three. Examination and approval, where applicable, of

the annual accounts and the report on management of the consolidated Group

corresponding to the year 2016.

Four. Approval, if applicable, of the management of the

Board of Directors during the year 2016.

Five. Re-election and where applicable, appointment of board members.

By statutory provision (Art. 13 E.S.) Mr. José María Serra Farré

Executive nature

Mr. Jorge Enrich Izard

- Proprietary nature
- proposed by Cogespar

Ensivest Bros, S.L.

- Proprietary nature
- proposed by Cogespar

Juan Ignacio Guerrero Gilabert

Independent nature



Six. Extension of the appointment of account auditors

DELOITTE, SL

- Year 2017
- Individual and Consolidated Accounts

Seven. Modification of article 15 of the Articles of Association.

Eight. Notification of the General Shareholders Meeting of the modification of article 17 of the Regulations of the Board of Directors.

Justification Adaptation of recommendation No. 26 included in the Code of Good Governance, published by the CNMV in February 2015.

Content Establish as 8 the minimum number of meetings of the Board of Directors per year.

Nine. Modification of the Company Remuneration policy 2017-2019

Justification

The General Shareholders Meeting of 2016 approved the Policy adapted to the Law on Capital Companies, the Code of Good Governance and the Solvency II Directive.

Content

Need to adapt the policy in two specific aspects:

- Raise the maximum limit of the variable remuneration for strategic personnel to 100% of the fixed remuneration.
- Clarify that it is adapted to the remuneration policy through provision of GCO shares for all personnel, including strategic personnel, covered by the monetary remuneration.

Ten. Remuneration of board members

- 9.1. Amount of the fixed remuneration for the Board of Directors for the year 2017.
- 9.2. Allowances for attendance at Board meetings for the year 2017.
- 9.3. Maximum annual amount of remuneration for the entirety of the board members, in their role as such, for the year 2017.

Eleven. Submit the annual report on remuneration of the board members to a consultative vote by the General Shareholders Meeting.

Twelve. Delegation of authorities to formalise, execute and register the agreements adopted by the General Shareholders Meeting.

Delegation of authorities

- Mr. José María Serra Farré (Chair).
- Mr. Francisco José Arregui Laborda (Secretary)

Intervention of shareholders

07



08

- Submit each of the agreements proposed to the General Shareholders Meeting.
- Integral text of the agreements proposed such as:
 - Annual accounts, management reports and audit reports
 - Annual report on Corporate Governance
 - Report on the modification of article 15 of the Articles of Association
 - Report on the modification of article 17 of the Regulations of the Board of Directors.
 - Report on the proposal for the Remunerations Policy
 - Report on the remuneration of board members
 - Report from the audit committee
 - Report on the re-election and/or appointment of board members
 - Professional profile of the board members whose re-election or appointment is proposed to the General Shareholders Meeting
- Available to shareholders, from the invitation to the General Meeting, on the Company's website: (www.grupocatalanaoccidente.com) and at the CNMV.
 - •Sent, on paper, to the shareholders that request the same.
 - Delivered with the documentation of the General Shareholders Meeting.
 - Explained at the General Meeting.



One

Examination and approval, where applicable, of the annual accounts and the report on individual management corresponding to the year 2016.

Two

Distribution of results from the year 2016:

To dividends..... €86,784,000.00

To voluntary reserves...... €104,809,789.68

Total €191,593,789.68

The complementary dividend is of €0.3119 per share and will be effective on May 10, 2017.

The result of the Consolidated Group reaches €324,505,106.20, with €295,598,533.96 being the result attributed to the parent company.

Three

Examination and approval, where applicable, of the annual accounts and the management report of the Consolidated Group



Approval, if applicable, of the management of the Board of Directors during the year 2016.

Five

Re-election and/or, where applicable, appointment of board members.

- 5.1. Re-election of Mr. José María Serra Farré
- 5.2. Re-election of Mr. Jorge Enrich Izard
- 5.3. Re-election of Ensivest Bros 2014, S.L.
- 5.4. Re-election of Mr. Juan Ignacio Guerrero Gilabert

Six Extension of the appointment of account

auditors for the Company and the Consolidated

Group for the year 2017.

Seven Modification of article 15 of the Articles of

Association.

Eight Notification of the General Shareholders

Meeting of the modification of article 17 of the

Regulations of the Board of Directors.

Nine

Modification and, where applicable, approval of the Company Remuneration Policy for the years 2017 - 2019.

Ten

Remuneration of board members

- 10.1. Approve the amount of the fixed remuneration for the Board of Directors for the year 2017.
- 10.2. Approve the allowances for attendance at Board meetings for the year 2017.
- 10.3. Approve the maximum annual amount of remuneration for the entirety of the board members, in their role as such, for the year 2017.

Eleven

Submit the annual report on remuneration of the board members to a consultative vote by the General Shareholders Meeting.

Twelve

Delegation of authorities to formalise, execute and register the agreements adopted by the General Shareholders Meeting.

Thank you

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