



# Scammers pass themselves off as banks: beware of fraud!

27/07/2022 Warning

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details on an online form. Such forms are frequently offered to consumers on social media, via advertisements or sponsored publications.

The fraudsters then offer consumers **savings plans** with the promise of returns in excess of market returns and most often with a capital guarantee. But in the end, the result remains the same: the victims find themselves unable to recover their money.

The FSMA recently observed that fraudsters usurped the names of several banks to deceive consumers. **The FSMA has received reports about scammers using the following names:**

- **NatWest**, using email addresses ending with '@nw-secure.info';
- **ING-Diba**, using email addresses ending with '@ingdiba-france.com';
- **TSB Bank**, using email addresses ending with '@tsbonline-contact.com';
- **Ulster Bank**, using email addresses ending with '@ulster-private.com', and a website '<https://monespace-secu.com/portefeuille.php> [↗](#)';
- **Banca March**.

Fraudsters might also usurp the names of other financial institutions.

For more information on how these fraudulent schemes work, you are invited to consult the FSMA's warnings of [29 January 2021](#) and [8 April 2021](#).

The fraudsters may also use this technique to offer other banking services, and in particular **offers of credit**. In the latter case, the scam is based on the payment of **fees** that are supposedly necessary to obtain credit. The FSMA refers to its [warnings](#) against "fake credit" fraud.

## How to avoid this trap?

The FSMA also encourages you to see the recommendations it made in its [previous warning on the subject](#).

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### What to do if you have been the victim of fraud?

If you think you have been the victim of fraud, make sure you **do not pay any additional sums to your contact person**. Please note, this is also and especially true if you are promised a refund in exchange for a final payment, as this is a technique frequently used by fraudsters in order to obtain additional funds.

Also, **contact [the local police](#)** [↗](#) immediately to make a complaint and **alert the FSMA to the scam** via the [consumer contact form](#).

The FSMA stresses the importance of filing a complaint **quickly** and with **ample documentation** (the company in question, bank accounts to which you transferred money, etc.).

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