

Press release

WARNING AGAINST ATTEMPTED FRAUD

The Financial Services and Markets Authority (FSMA) warns the public against fraud misusing the name and logo of financial supervisory authorities, among which those of the FSMA.

The FSMA noticed that the name and logo of various financial supervisory authorities are being used in cases of fraudulent offers of financial services and products. The name and logo of the FSMA are also employed.

Consumers are for example contacted by email or by phone by individuals claiming to be members of the FSMA's staff and to be able to help people who were previously victims of fraud recover the losses incurred. Those persons are then invited to fill out forms featuring the logo of the FSMA. According to another scheme, consumers receive contracts purportedly signed with the FSMA.

Whatever the scenario, these are cases of identity theft, whereby swindlers try to extort money and/or information from their victims. The cases have thus been forwarded to judicial authorities.

The FSMA recommends that consumers exercise extreme caution if contacted unsolicited and advises against responding to any request for payment for financial services and/or products supposedly offered by the FSMA. The FSMA is not a financial institution, nor does it offer financial services or products to consumers. Finally, the FSMA points out that it never asks consumers to share personal financial data or to pay for certain services. If you have the least doubt, please do not hesitate to contact the FSMA directly via the consumer contact form.

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