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### FY 2016 highlights

7% chain sales growth and 10% EBITDA growth<sup>1</sup>, our best year since 2007

2 Boosted by near double digit growth in Delivery

3 Driven by Digital, with over 20% growth year-on-year

telepizza

+78 net new stores<sup>2</sup> (+6% growth year-on-year), already reaching over 2/3 of network franchised

5 1/3 of store network renewal plan completed

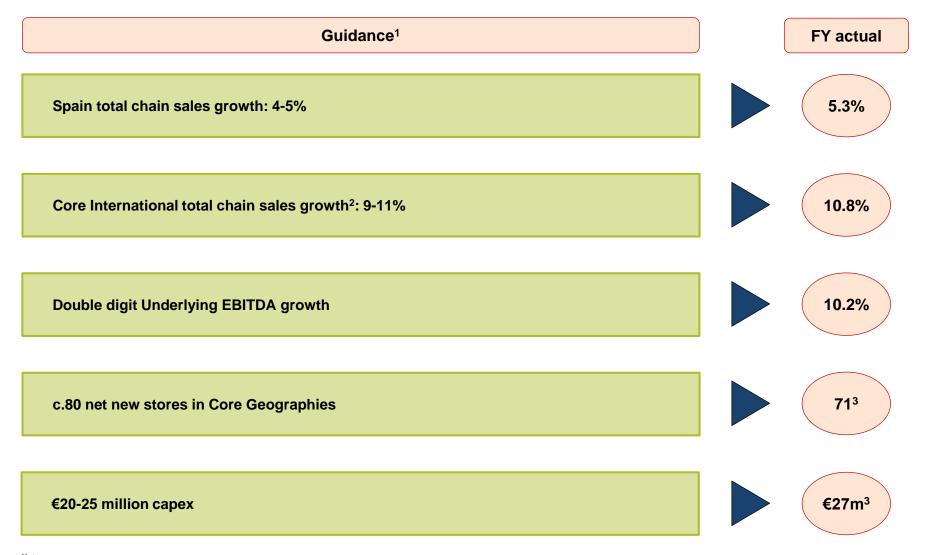
International expansion into UK, Iran, (through MFAs) and Switzerland

#### Notes:

- 1. Chain sales excluding Master Franchises, in constant currency. Underlying EBITDA for the Group (excluding €32 million, of IPO related costs in 2016)
- Including Master Franchised stores; and including Switzerland, with 11 franchised stores



### FY 2016 performance vs guidance



#### Note:

- . Guidance provided at H1 2016 results
- Constant currency, excluding Master Franchises
- Including 11 franchised stores in Switzerland, involving €1.8 million investment (78 net new stores including Master Franchises)



### FY 2016: Growth and profitability

Core Geographies<sup>1</sup> chain sales growth of 7%, with International doubling Spain growth (in constant currency), translating into double digit EBITDA growth for the FY 2016

€m (unless otherwise stated)	FY2016	FY2015 % cha	nge (2015-2016)	FY2014	% change (2014-2015)
Cravin abain aslas	547.0	404.0	E 40/	454.0	0.40/
Group chain sales	517.0	491.8	5.1%	451.0	9.1%
Core Geographies <sup>1</sup> chain sales	486.9	459.8	5.9%	431.2	6.6%
Core Geographies <sup>1</sup> constant currency sales growth (%)			6.9%		6.6%
Core Geographies <sup>1</sup> LFL sales growth (%)			4.9%		<u>5.3%</u>
Spain chain sales	335.2	318.5	5.3%	300.9	5.8%
Spain LfL sales growth (%)			3.6%		4.6%
International chain sales	181.8	173.3	4.9%	150.1	15.5%
Core International <sup>1</sup> chain sales	151.7	141.3	7.4%	130.2	8.5%
Core International <sup>1</sup> constant currency sales growth (%)			10.8%		8.3%
Core International <sup>1</sup> LFL sales growth (%)			<u>7.9%</u>		6.8%
Revenues	339.6	328.9	3.2%	326.5	0.7%
Constant currency revenue growth (%)			4.9%		0.7%
Group Underlying EBITDA <sup>2</sup>	63.6	57.7	10.3%	53.4	8.1%

#### Notes:

Excluding Master Franchises

<sup>2.</sup> FY 2016 adjusted for €32 million of IPO related costs, FY2014 adjusted for €14.1 million of non-recurring refinancing cost



### FY 2016 sales evolution through the year

Improving momentum into year-end across all geographies

	H1 2016	H2 2016	Q4 2016
Spain chain sales (%)	5.1%	5.4%	8.1%
LFL growth (%)	3.7%	3.5%	6.1%
Expansion (%)	1.4%	1.9%	1.9%
Core international chain sales <sup>1</sup> (%)	9.8%	11.7%	12.0%
LFL growth (%)	6.2%	9.4%	9.7%
Expansion (%)	3.6%	2.4%	2.3%

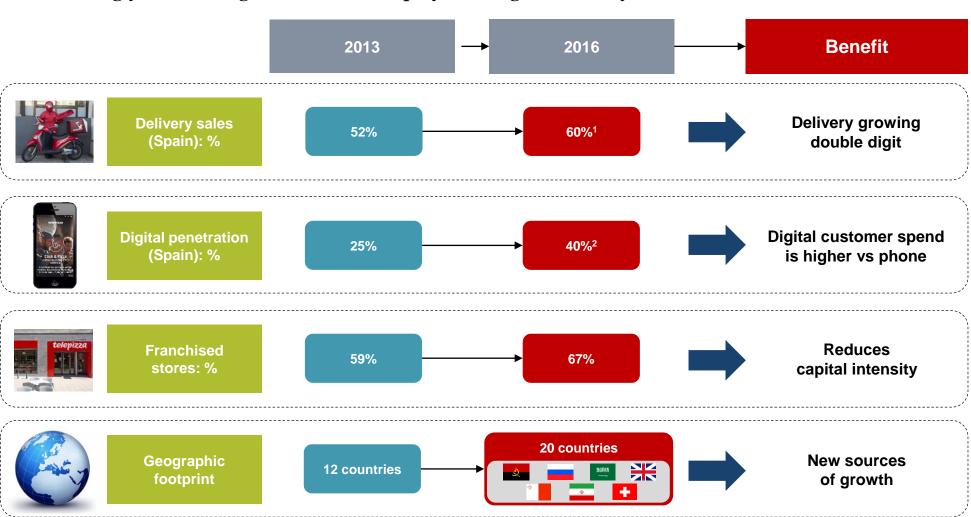
Note

<sup>1.</sup> Constant currency, excluding Master Franchises



## Telepizza repositioning in recent years

Increasingly an asset light international player in digital delivery



#### Notes:

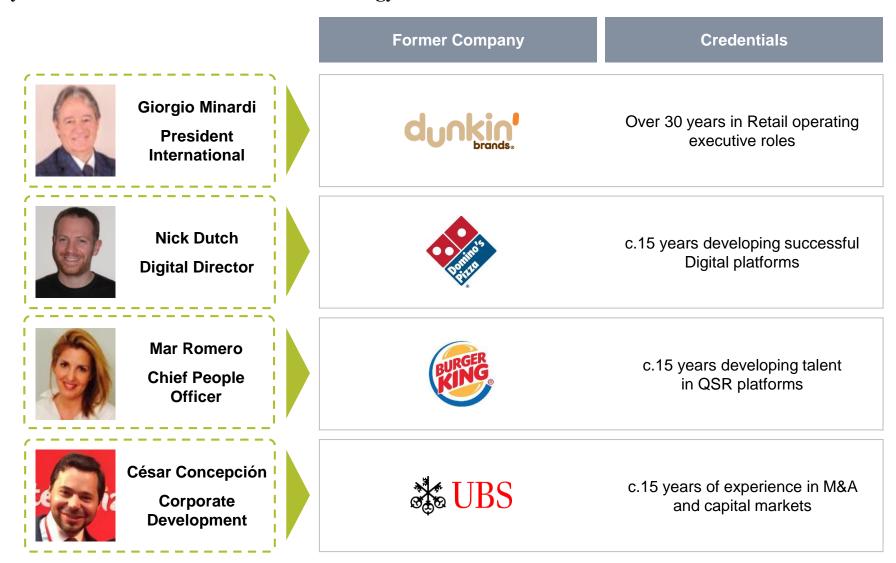
As of Q4 2016

<sup>2.</sup> As of January 2017



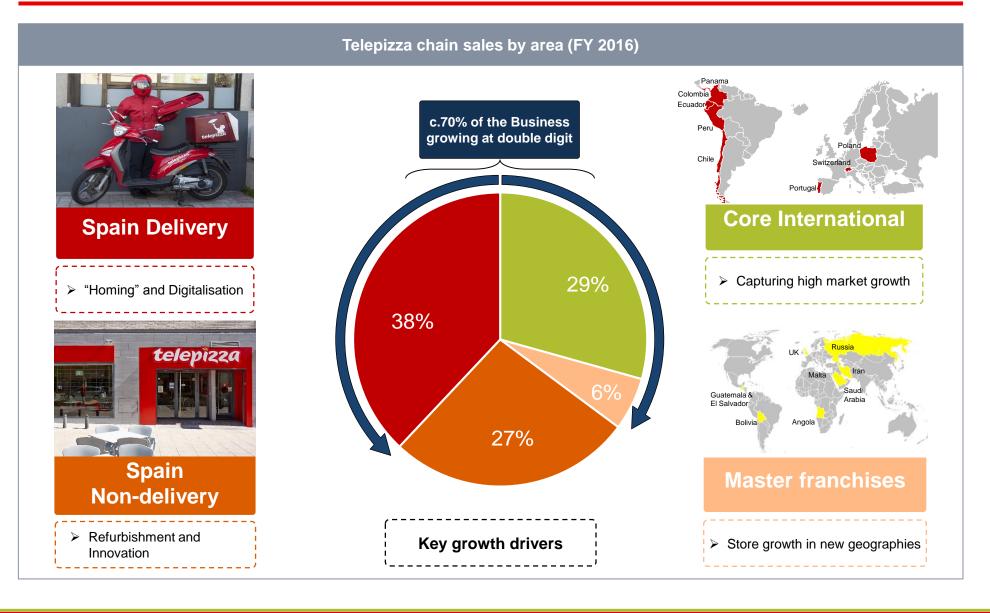
### Strengthening our leadership team

Key hires in 2016 to execute on our strategy



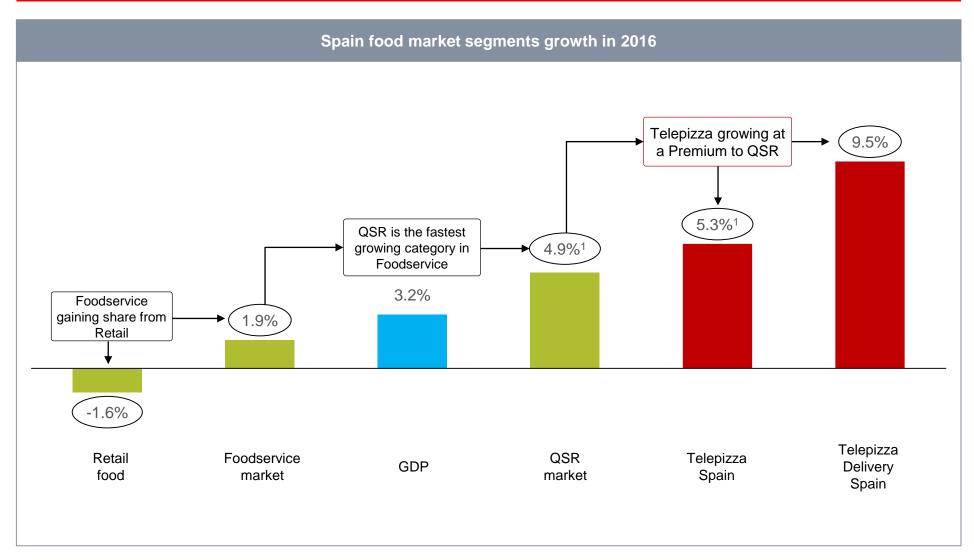


### Structural growth levers across all our areas





# Telepizza is growing at a premium to the Market, driven by Delivery

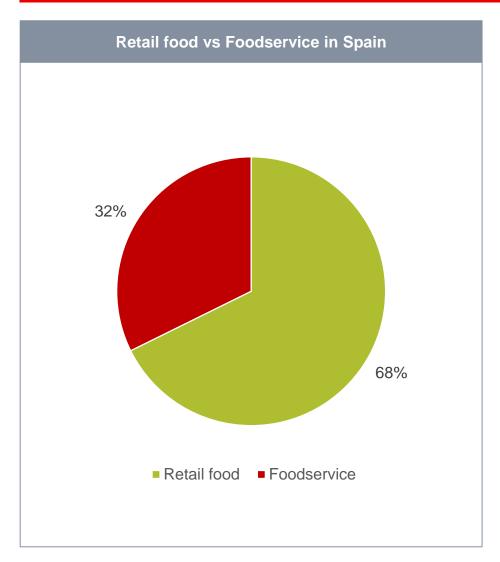


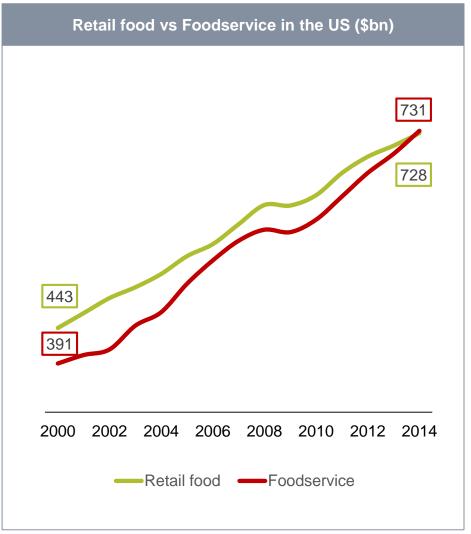
Source: Retail: Kantar; Market data from NPD, GDP data from INE, Telepizza data from Company information

Actual data for Telepizza and NPD data for QSR. Gap between Telepizza and QSR according to NPD data is higher: 80bp



### Foodservice market in Spain has structural growth potential ...

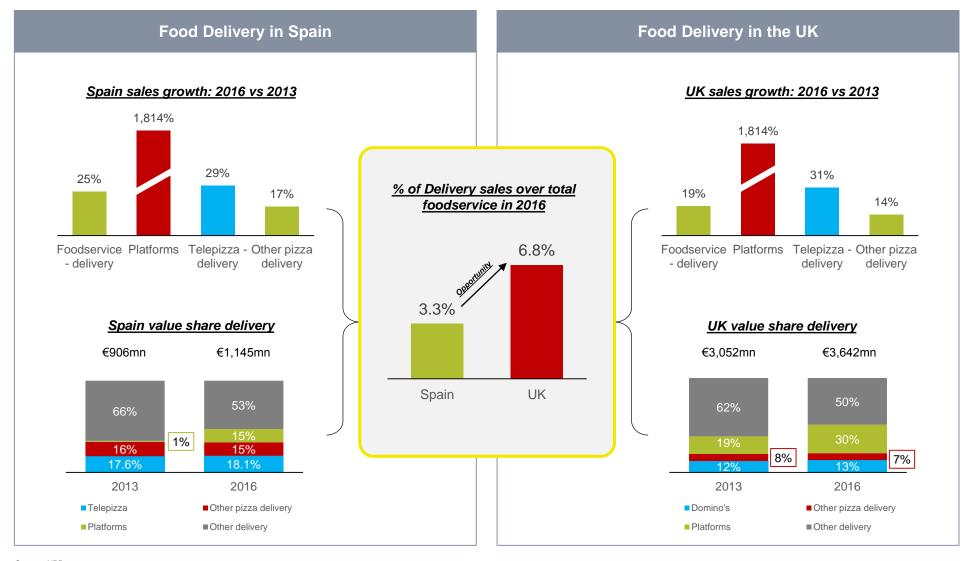




Source: US data: Economic Research Service, USDA; Spain data: Ministry of Agriculture

# ... And the Delivery segment could more than double to only reach today's penetration in more mature markets





Source: NPD



### Actively pursuing the growth opportunity today

# **Drivers FY2016 Progress Digital** >20% growth in Digital, reaching c.40% penetration in Q4 **Product innovation** Penetration of Burger Pizza high single digit (Q1); BBQ Gourmet double digit (Q4) **Commercial policy** Significantly improved sales into year-end Refurbishments >50% of owned stores refurbished (+c5% improved performance vs mirror stores) Internationalisation +11% growth in Core International and 3 new MFA countries **Horizontal growth** 78 net new stores (+6% growth y-o-y)

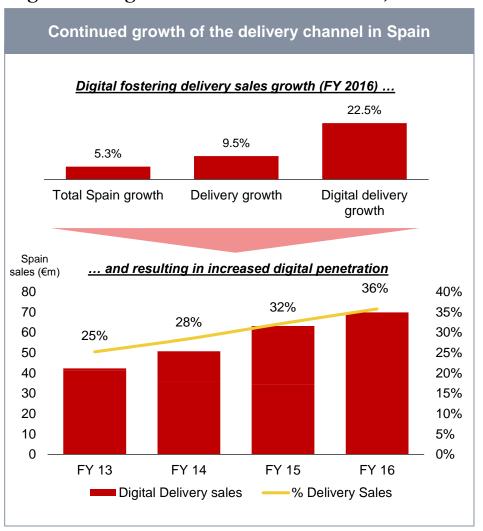


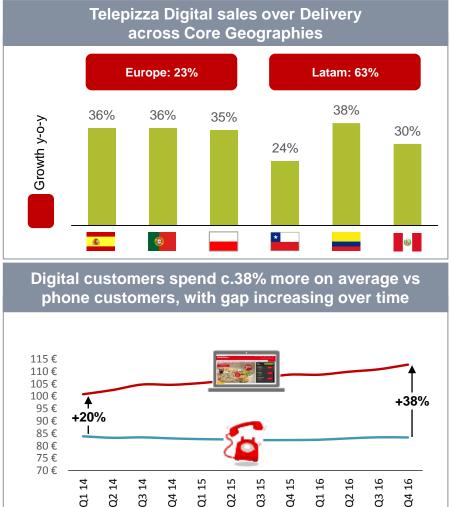
### Digital: The numbers



24

Digital sales growth of >20% in FY 2016, now accounting for c.40% of delivery sales in Spain<sup>1</sup>





Note:

Digital sales over Delivery sales in Spain at Q4 2016



## Digital: The channels









Mobile

Web PC



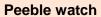




TV

Click & Pizza









Twitter



**Click to Chat** 





### Digital: The future



#### Initiatives to drive digital penetration: New App (2017)



Look and feel



Fast, modern: user is guided throughout the order process, awaken curiosity

Quality feel



Tastiness feel captures the interest of the user

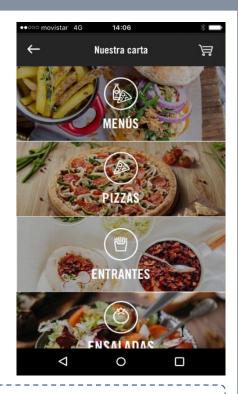
Modern feel



Proving that Telepizza cares by offering the best experience in the ordering process

Proximity feel





- Catalog
- Tokenized payment gateway
- Store geolocation
- New street database
- Order tracking
- Loyalty program

- Always on Beta testing philosophy
- Frequent future releases with additional functionalities



#### Innovation: The Products



Innovation driving higher average ticket, brand differentiation and customer loyalty





Pizza Burger







Pizza Vulcano



<u>Pollo</u> vegetariano



Pizza Lasagna



Pizza BBQ Gourmet



**Brunch** 



Frutizza



Pizza Royal Thai



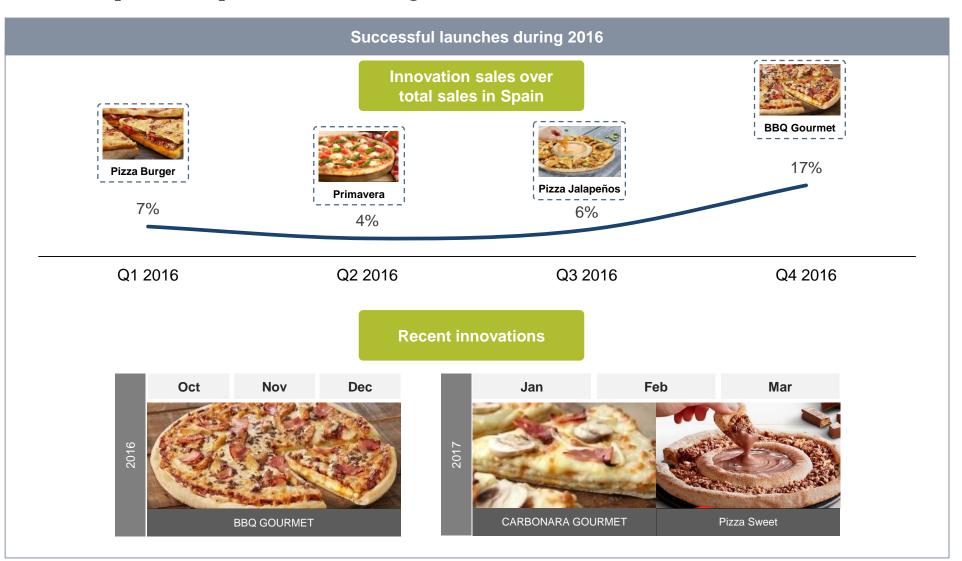




#### Innovation: The numbers



Innovation priced at a premium, and selling well







#### Commercial policy: The levers and the numbers

Commercial policy underpinning recovery of sales in Spain

#### **Commercial policy and results**

#### **Key parameters**

- > Tactical price reduction in Spain Non-Delivery
- Impact partially offset by product innovation (priced at a premium)
- > Consistent communication across entire network
- > Target to offset average ticket decline through volume increase
- No impact on Delivery

#### **Financial impacts**

- Q4 has recorded the highest y-o-y growth in 2016
- c.100bp gross margin compression in Spain y-o-y







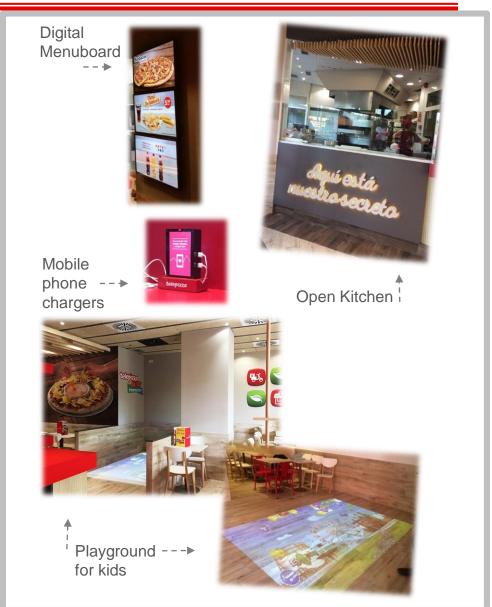




# 

## Refurbishments: The experience



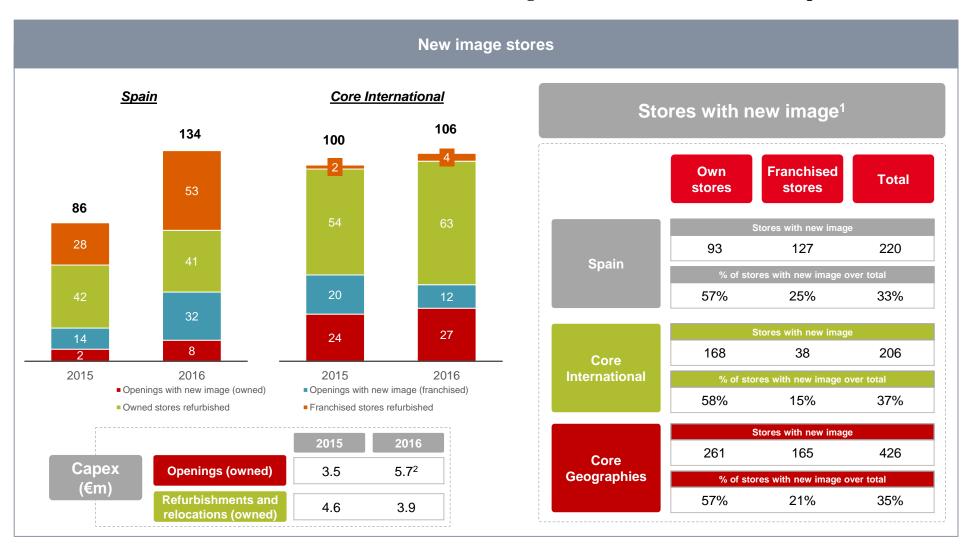




#### Refurbishments: The numbers



Benefits of refurbishments (+c.5% vs mirror stores) driving acceleration of refurbishment plan



#### Notes:

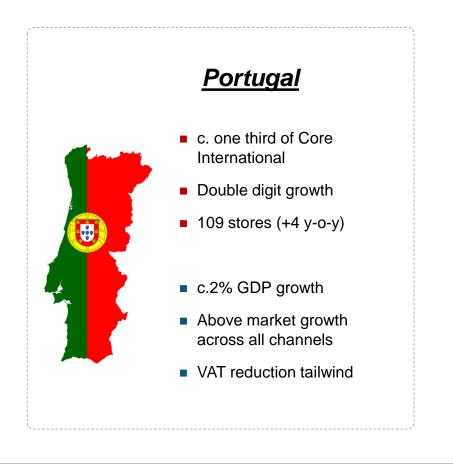
- New image includes refurbished and new stores opened with the new image during 2015 and 2016
- Excluding €1.8 million of investment in Switzerland

## Core International: Chile and Portugal



#### Robust positioning, with above market growth rates

# **Chile** c. one third of Core International Very high single digit growth (constant currency) ■ 143 stores (+5 y-o-y) • c.2% GDP growth Value share gains through increase of average ticket

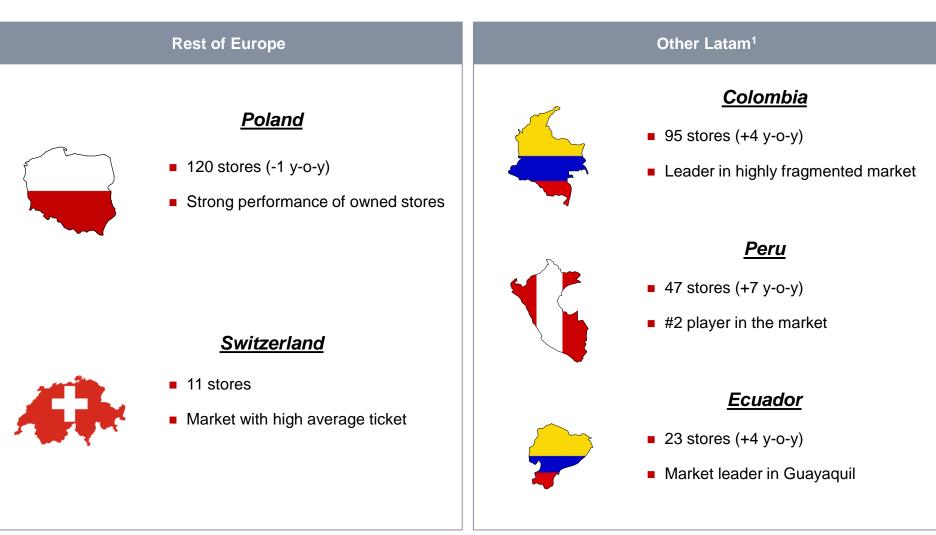




## Core International: Emerging geographies



High single digit growth in other Core Geographies, in constant currency



Note:

There are also 2 owned stores in Panama



#### International: Master franchises



Recently signed countries provide ample room for growth through new store openings

# **Master franchise store count** as of Dec-16 Saudi Arabia New countries Angola (16%) 13 Russia Bolivia El Salvador Central America 84%) Guatemala

#### Recently signed MFAs



#### Saudi Arabia

GDP: \$582m

Population: 31m
Pizza foodservice market: €1.3bn

- > MFA signed in 2015
- Masterfranchisee: Al Bayan Holding
- First 4 stores opened in H2 2016



#### UK

GDP: €2,580m Population: 65m Pizza delivery market: €1.5bn

- > MFA signed in May, 2016
- Masterfranchisee: Karali Group
- Country divided in 33 MF zones



#### Iran

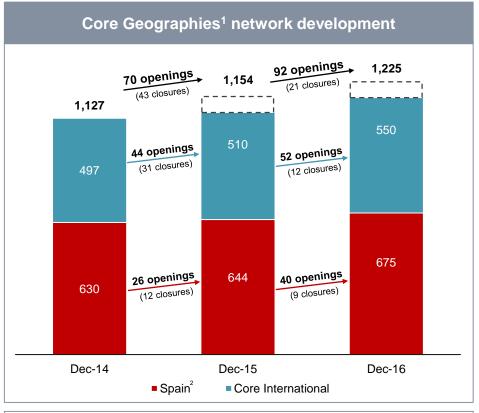
GDP: €352m Population: 79m Foodservice market: €5bn

- MFA announced in November, 2016
- Masterfranchisee: Momenin Investment Group
- First International QSR brand in the country

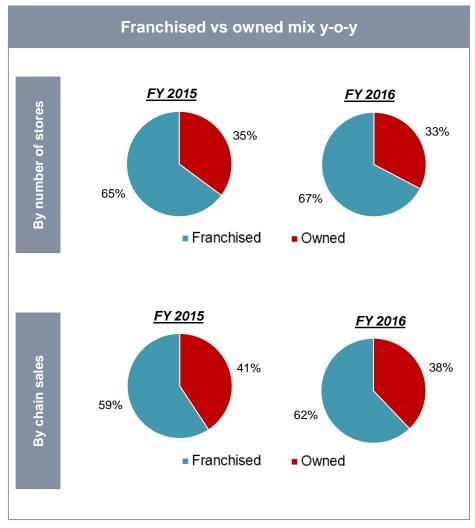


# Unit expansion: More than doubling the rate year-on-year

92 gross / 71 net store openings in Core Geographies in FY 2016 (vs 70 gross / 27 net in FY 2015)







#### Notes:

- Excluding Master Franchises, including Switzerland
- 2. Includes stores in Morocco

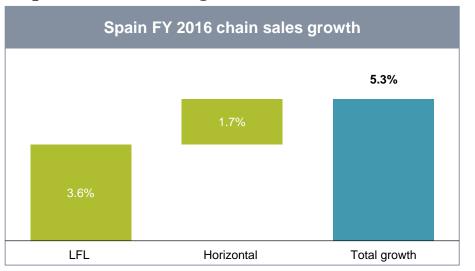
Financial information

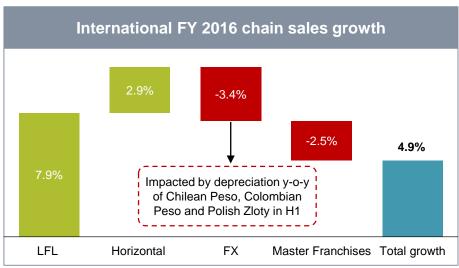


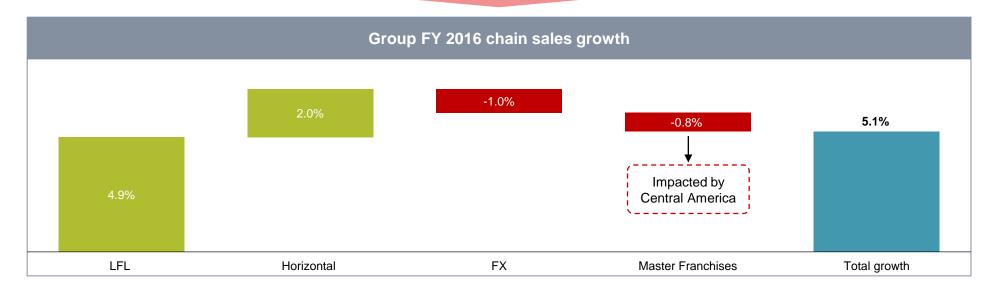


### FY 2016 reported chain sales bridge

Impact of FX and negative contribution of Master Franchises in International sales



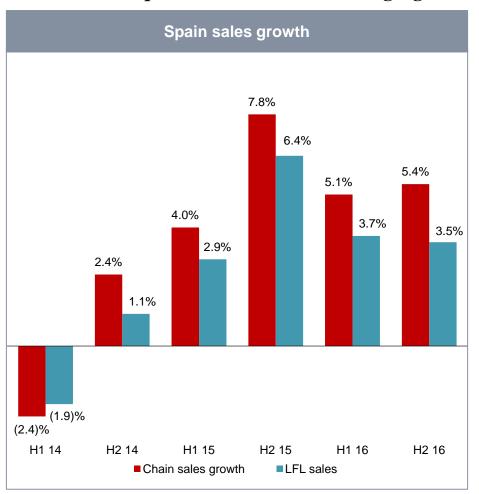


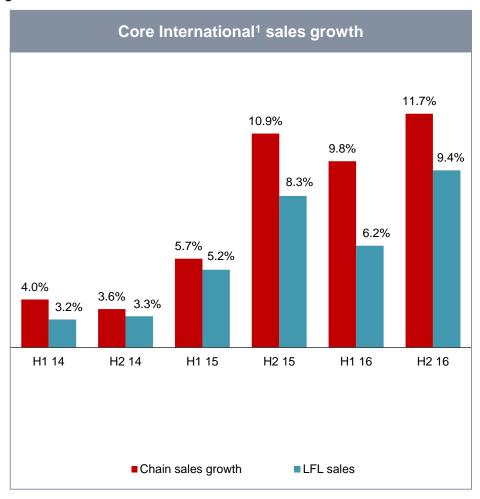




### Chain sales growth: solid performance in FY 2016

In FY 2016, chain sales consolidated in Spain, with mid-single digit growth, while Core International<sup>1</sup> posted a record double digit growth performance





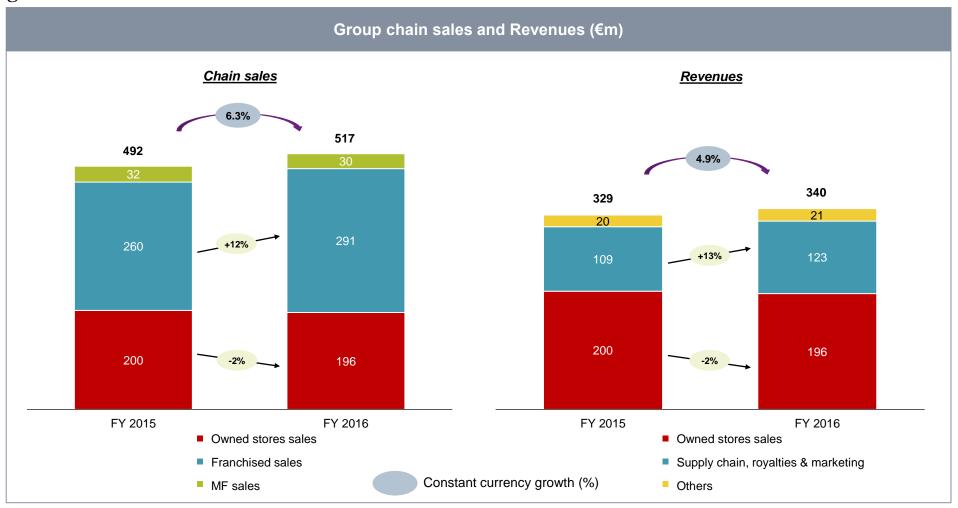
Note:

Constant currency, excluding Master Franchises



#### Chain sales and Revenues

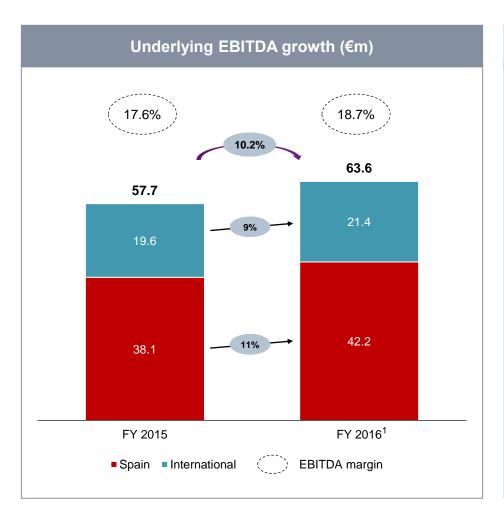
Strong growth in franchised chain sales, as the franchisee network expands, delivering similar growth in franchisee-related revenues

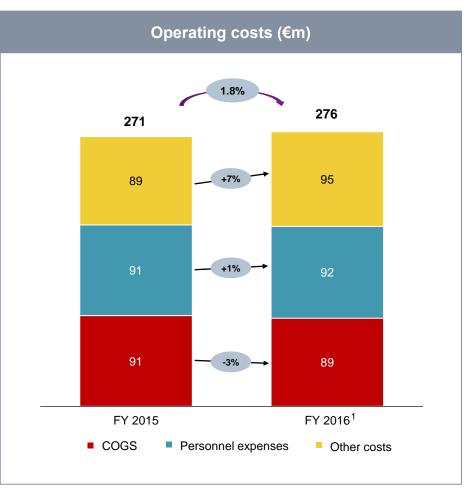




### **Underlying EBITDA**

Double digit Underlying EBITDA growth on the back of LFL growth and gross margin expansion





Note

FY 2016 adjusted for €32 million of IPO related costs



# Summary income statement

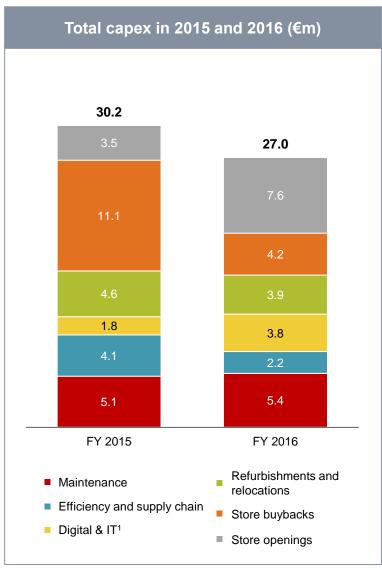
€m (unless otherwise stated)	FY 2016	FY 2015	% change (2015-2016)
Total revenues	339.6	328.9	3.2%
Underlying EBITDA	63.6	57.7	10.3%
Underlying EBITDA margin (%)	18.7%	17.6%	1.2%
Depreciation and amortisation (excl. PPA amortisation)	(11.6)	(10.8)	7.0%
Underlying EBIT	52.1	46.9	11.0%
IPO costs	(32.0)		
PPA amortisation	(5.8)	(5.8)	0.0%
Net financial income / (expense)	(21.8)	(35.4)	(38.5%)
Other <sup>1</sup>	(0.7)	(4.0)	(82.6%)
Income tax	19.0	(2.8)	n.m
Results for the period	10.7	(1.1)	n.m

Tax assets as of 31 December					
€43m NOLs <sup>2</sup>	€164m of interest carried forward (deductible up to 30% of annual EBITDA)				

- Includes impairment losses and losses on sale of PP&E Net operating loses



### Capital expenditure



#### Store openings:

- Higher number of openings in 2016
- ► €1.8 million investment in 2016 related to new stores in Switzerland

#### Buybacks:

Material reduction in buybacks from franchisees in 2016 as store network becomes increasingly optimized

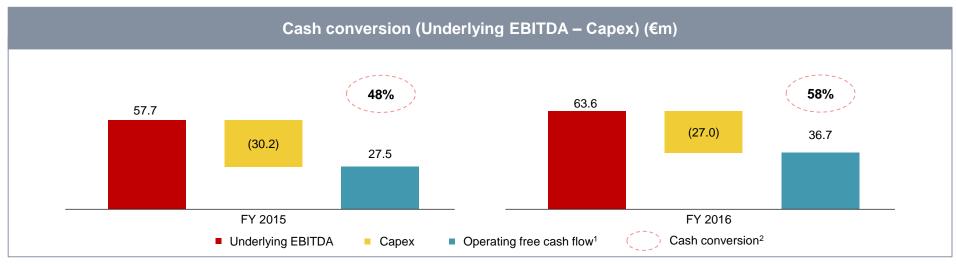
#### Capex policy:

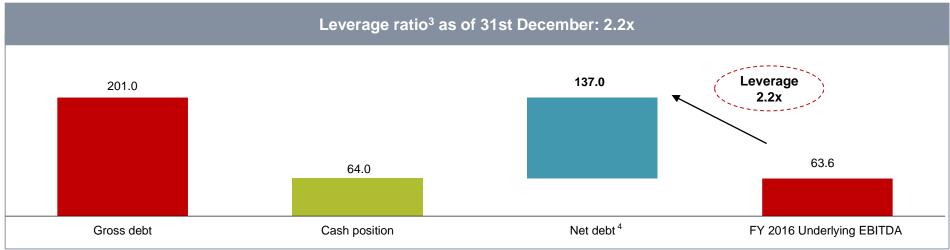
- Continued investments in new store openings
- Single, strategic acquisitions of larger store networks possible, but not budgeted
- Target to complete majority of owned stores refurbishments within 2017

Including IT-related maintenance capex



### Cash conversion and Leverage





#### Notes:

- I. Operating cash flow measured as Underlying EBITDA Capex
- Cash conversion measured as operating cash flow divided by Underlying EBITDA
- 3. Measured as Net Debt / Underlying EBITDA
- 4. Net debt measured as gross debt cash position

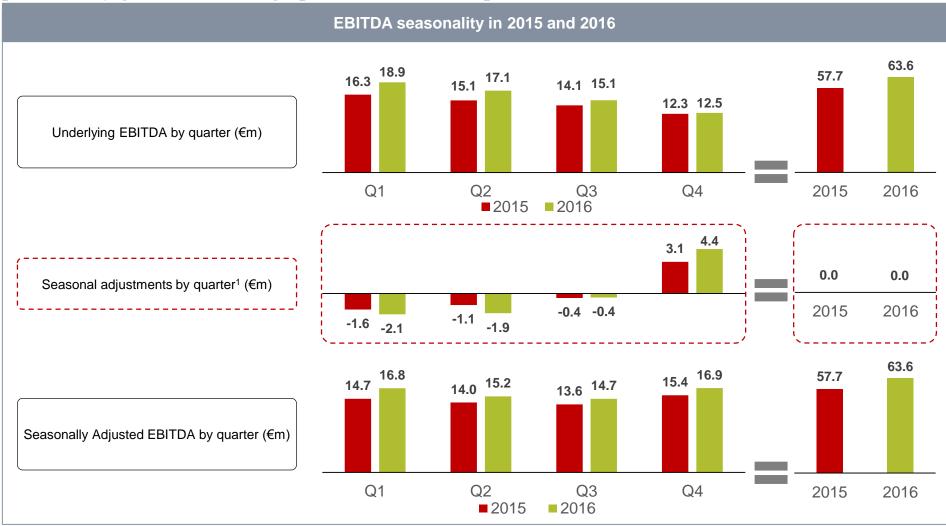
FY 2017 trends





### Seasonally Adjusted EBITDA

Set out below is an Adjusted level of quarterly EBITDA that more accurately correlates with the profitability generated through product sales each quarter



Note:

Quarterly deviations vs yearly average on level of rebates, marketing costs and franchise fees



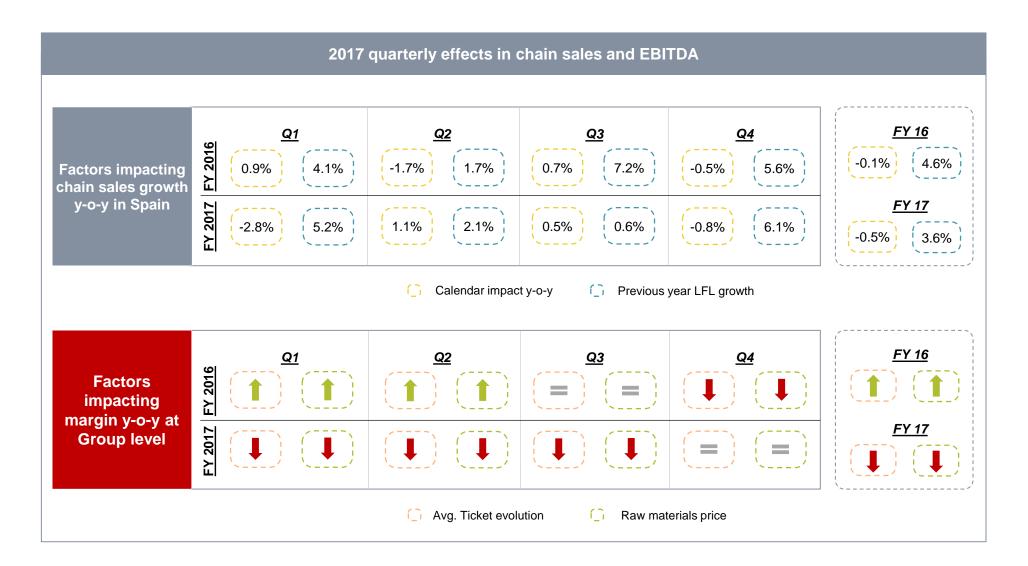
#### Raw materials prices year-on-year evolution



Source: Weighted average milk prices in the EU, EU Milk Market Observatory, DG Agriculture (European Commission)



## Elements impacting quarterly performance in 2016 and 2017



### FY 2017: Key parameters

- Commercial policy
- > Raw material price increase absorption

Margin contraction, BUT

- Improved competitive positioning
- Preserved franchisee profitability

- Digital platform
- Refurbishments
- Internationalization

Meaningful investments TO

- Underpin sustainable growth
- > Consolidate position
- Develop new attractive white space

**Investing in the Company and our Shareholders** 



## FY 2017 outlook

Spain total chain sales growth: 4% to 6%

Core International total chain sales growth: 9% to 11%

Underlying EBITDA growth: Low to mid-single digit

Net new stores in Core Geographies: 60 to 80

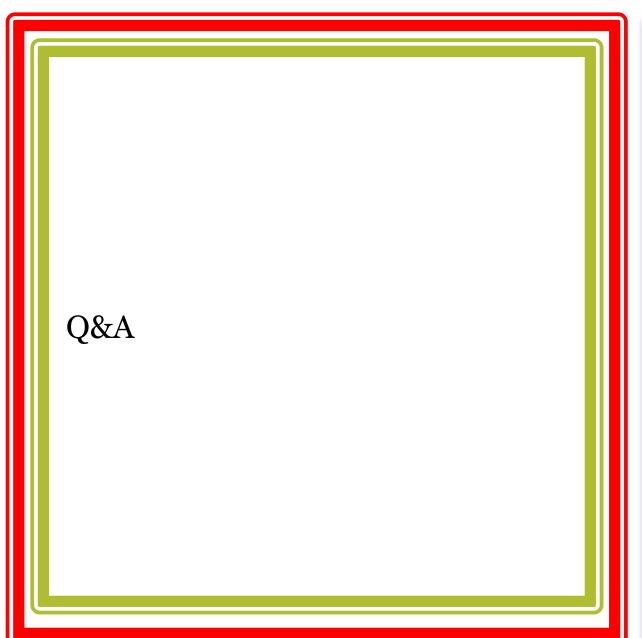
Capex: c.€30 million (excluding larger acquisitions)

Cash EPS(A)¹: €0.30 to €0.35 per share

Initiation of a dividend for year-end 2017, with payout ratio in the 15% to 20% range

Note:

Based on cash taxes and before PPA amortization charges





Appendix





### **Store Count**

	2016			2015			2014				
Number of Stores	Own stores	Franchised stores	Total stores	Own stores	Franchised stores	Total stores	Own stores	Franchised stores	Total stores		
Core Geographies	454	771	1,225	461	693	1,154	464	663	1,127		
Spain	164	511	675	183	461	644	191	439	630		
Core International	290	260	550	278	232	510	273	224	497		
Rest of Europe	73	167	240	73	153	226	74	149	223		
Portugal	41	68	109	44	61	105	44	64	108		
Poland	32	88	120	29	92	121	30	85	115		
Switzerland	0	11	11	0	0	0	0	0	0		
Latin America	217	93	310	205	79	284	199	75	274		
Chile	91	52	143	89	49	138	85	52	137		
Colombia	61	34	95	64	27	91	82	20	102		
Peru	43	4	47	35	1	36	22	1	23		
Ecuador	20	3	23	17	2	19	10	2	12		
Panama	2	0	2	0	0	0	0	0	0		
Master Franchises	0	164	164	0	153	153	0	137	137		
Guatemala	0	88	88	0	83	83	0	83	83		
El Salvador	0	49	49	0	47	47	0	49	49		
Russia	0	13	13	0	14	14	0	2	2		
Angola	0	5	5	0	5	5	0	1	1		
Bolivia	0	5	5	0	4	4	0	2	2		
Saudi Arabia	0	4	4	0	0	0	0	0	0		
Others	0	0	0	0	4	4	0	4	4		
Total Group	454	935	1,389	461	850	1,311	464	804	1,268		



## Chain sales breakdown

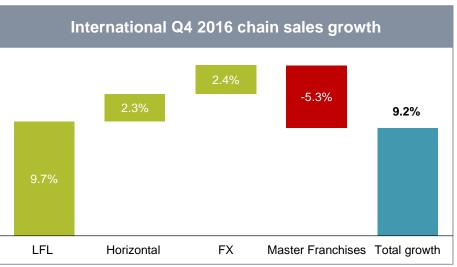
€m (unless otherwise stated)	FY 2016	FY 2015	% change (2015-2016)	Q4 2016	Q4 2015	% change (2015-2016)
Total chain sales	517.0	491.8	5.1%	138.5	127.6	8.5%
Own store sales	196.0	200.2	-2.1%	51.6	50.9	1.5%
Franchised and master franchised stores	321.0	291.6	10.1%	86.8	76.8	13.1%
Core Geographies chain sales	486.9	459.8	5.9%	130.9	118.9	10.1%
Constant currency growth (%)			6.9%			9.3%
LfL sales growth (%)			4.9%			7.3%
Horizontal (%)			2.0%			2.1%
Exchange rate adjustment (%)			-1.0%			0.7%
Spain chain sales	335.2	318.5	5.3%	89.1	82.4	8.1%
LfL sales growth (%)			3.6%			6.1%
Horizontal (%)			1.7%			1.9%
International chain sales	181.8	173.3	4.9%	49.4	45.2	9.2%
Core International chain sales	151.7	141.3	7.4%	41.8	36.5	14.5%
Constant currency growth (%)			10.8%			12.0%
LfL sales growth (%)			7.9%			9.7%
Horizontal (%)			2.9%			2.3%
Exchange rate adjustment (%)			(3.4%)			2.4%

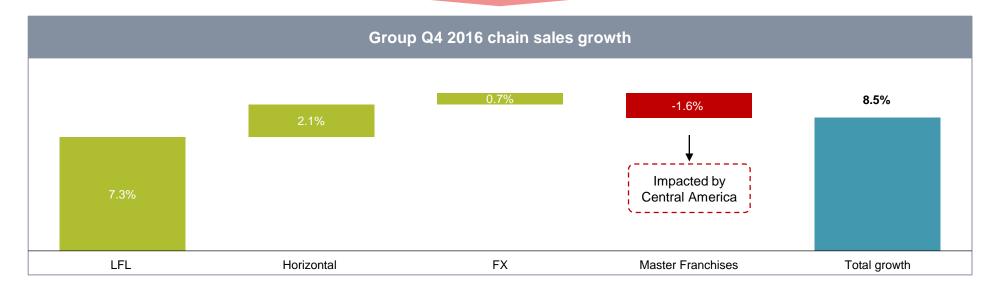


## Reported chain sales bridge

Impact of FX and negative contribution of Master Franchises in International sales









# Delivery vs non delivery in 2016

	H1 2	016	H2 2016		
Delivery sales	<b>Growth y-o-y (%)</b> 9.5%	% of total sales	<b>Growth y-o-y (%)</b> 9.5%	% of total sales 58%	
Non-delivery sales	<b>Growth y-o-y (%)</b> -0.7%	% of total sales 41%	Growth y-o-y (%) -0.1%	% of total sales 42%	
	Q1 2016	Q2 2016	Q3 2016	Q4 2016	
Total chain sales growth y-o-y	6.4%	3.7%	2.6%	8.1%	

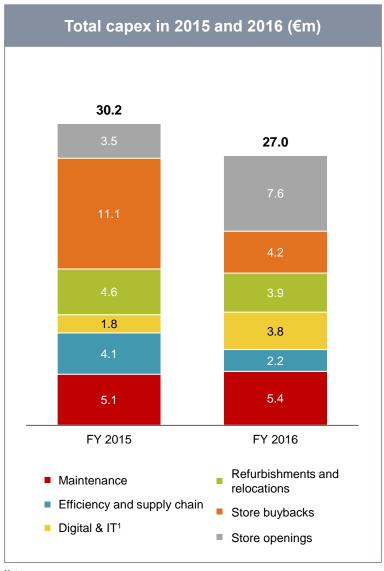


## Balance sheet

000 (unless otherwise stated)	FY 2016	FY 2015		FY 2016	
on current assets	<u>826,379</u>	792,404	Equity	607,059	
Property, plant and equipment	46,042	40,158	Non-current liabilities	285,024	
Goodwill	387,322	382,694	Borrowings	195,611	
Other intangible assets	330,223	333,982	Shareholders loans	0	
Other non-current assets	62,792	35,570	Other non-current liabilities	89,413	
urrent assets	<u>119,637</u>	<u>93,956</u>	Current liabilities	<u>54,153</u>	
Subtotal current assets	119,637	93,956	Trade and other payables	50,218	
			Other current liabilities	3,935	
Inventories	11,623	11,392			
Receivables and other current assets	44,042	42,618			
Cash and cash equivalents	63,972	39,946			
Assets classified as discontinued operations	305	130	Liabilities classified as discontinued operations	85	
otal assets	<u>946,321</u>	<u>886,490</u>	Total equity and liabilities	<u>946,321</u>	I



## Capital expenditure



### Maintenance

### €5.4m in FY 2016

 Maintenance of owned stores, production facilities and headquarters

### **Digital and IT**

#### €3.8m in FY 2016

 Investing in maintaining and upgrading the digital platform

### Store buybacks

#### €4.2m in FY 2016

Strategic buybacks of franchised stores to optimize network

### Efficiency and supply chain

#### €2.2m in FY 2016

 Investments in supply chain and efficiency plans

## Store refurbishments and relocations

#### €3.9m in FY 2016

 Store network renewal plan and selective relocations to adapt to changes in urban landscape

### **Store openings**

### €7.6m in FY 2016

 Majority of owned store openings in LatAm

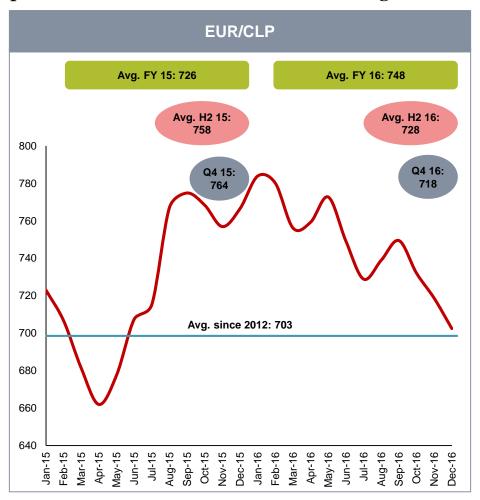
Note:

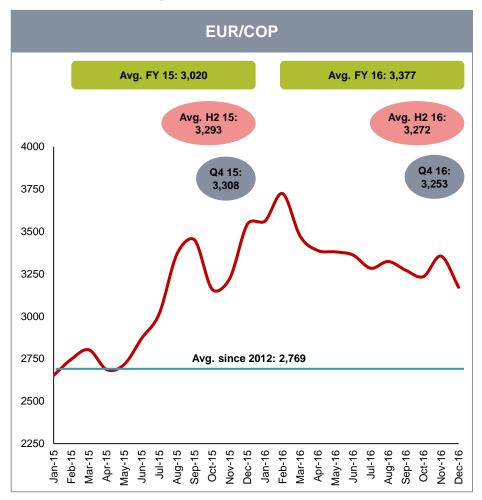
Including IT-related maintenance capex



## Translational FX impact in context

Latam reported financials in EUR impacted by steep decline in local currencies yoy – Impact more pronounced in H1, with current exchange rates in line with H2 2015

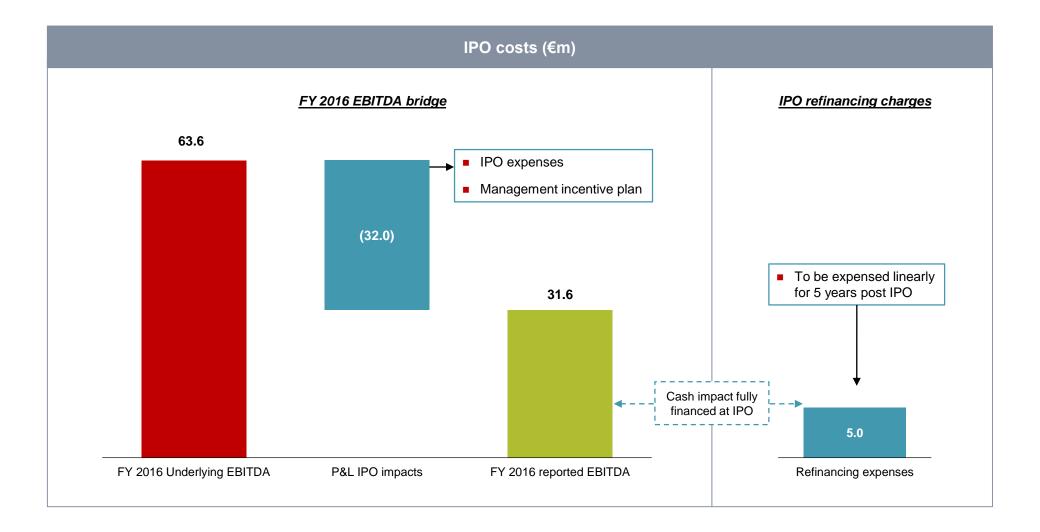




Source: Bank of Spain



## Impact of IPO charges



### telepizza

## Glossary

- Chain sales: Chain sales are own store sales plus franchised and master franchised store sales as reported to us by the franchisees and master franchisees
- LfL chain sales growth: LfL chain sales growth is chain sales growth after adjustment for the effects of changes in scope and the effects of changes in the euro exchange rate as explained below
  - Scope adjustment. If a store has been open for the full month, we consider that an "operating month" for the store in question; if not, that month is not an "operating month" for that store. LfL chain sales growth takes into account only variation in a store's sales for a given month if that month was an "operating month" for the store in both of the periods being compared. The scope adjustment is the percentage variation between two periods resulting from dividing (i) the variation between the chain sales excluded in each of such periods ("excluded chain sales") because they were obtained in operating months that were not operating months in the comparable period, by (ii) the prior period's chain sales as adjusted to deduct the excluded chain sales of such period (the "adjusted chain sales"). In this way, we can see the actual changes in chain sales between operating stores, removing the impact of changes between the periods that are due to store openings and closures; and
  - Euro exchange rate adjustment. We calculate LfL chain sales growth on a constant currency basis in order to remove the impact of changes between the euro and the currencies in certain countries where the Group operates. To make this adjustment, we apply the monthly average euro exchange rate of the operating month in the most recent period to the comparable operating month of the prior period
- EBITDA: EBITDA is operating profit plus asset depreciation and amortization
- Underlying EBITDA: Underlying EBITDA is EBITDA excluding the operating costs associated with our refinancing operation in FY2014 and IPO related costs in FY2016
- **Digital delivery chain sales:** Digital delivery chain sales are the delivery chain sales made through digital channels (PC, web responsive and Telepizza application), expressed in percentage terms. Digital delivery chain sales (both own and franchised) are recorded automatically in the Company's SAGA store information system when the online order is placed by the customer