# JAZZTEL Towards profitability

XIV Santander Annual Telecommunications Conference

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## Introduction to JAZZTEL: an overview



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# 1. Achievements

- 2. JAZZTEL's unique position towards convergence
- 3. Growth opportunities







Sustainable revenue growth





JAZZTEL continue to deliver sustainable revenue growth Year on Year

(1) Proforma figures excluding CCS and extraordinary revenues

(2) Excludes 6.6 million of extraordinary revenues







- JAZZTEL has improved its provisioning process
   –Currently, over 90% of JAZZTEL customers are provisioned in less than 30 days
- Customer base
  cleansing to reduce bad
  debt, ensure quality
  revenues and a high
  value customer base

JAZZTEL's provisioning lead times have been reduced, securing revenues and ensuring an increasingly satisfied costumer base

Consistent gross margin improvement





JAZZTEL maintains its positive trend on gross margins due to its unique leverage on its own ULL infrastructure

(1) Proforma figures excluding CCS and extraordinary revenues(2) Excludes 6.6 million of extraordinary revenues

## Consistent gross margin improvement Full ULL as a source of margin





(1) Estimate based on market average in base 100; full unbundling margin = 100

Consistent gross margin improvement Aggressive ULL strategy





Approximately 90% of JAZZTEL's ADSL base is on ULL and more than 3 out of every 4 ULL customers are on fully unbundled local loop





% revenues

### Reduction in SG&A costs Great achievements





88%

53%

#### **Achievements**

- Cost cutting measures in place in 2006
- Recurrent cost base benefits for 2007
- Integrated and agile company structure

(1) Proforma figures excluding CCS

104%

(2) Excludes 6.6 million of extraordinary revenues

93%

EBITDA performance EBITDA guidance on track



2007e



(1) Proforma figures excluding CCS and extraordinary revenues

(2) Excludes 6.6 million of extraordinary revenues





JAZZTEL network requirements are in place, reducing CAPEX needs going forward





### 1. Achievements



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# The alternative carrier with the best network infrastructure in Spain





#### JAZZTEL's network

- Backbone km.: 21.569
- Local access km.: 4.101
- ULL local exchanges: 530
- ULL local exchanges
  connected with fibre: 436

### Allowing JAZZTEL to:

- Offer innovative services
- Ensure operational efficiency
- Most extensive alternative operator coverage (over 12 million lines)
- Reduced network costs
- Capacity to fulfil long term business plan
- Headroom for Profitability















JAZZTEL's triple play single bill customer base and expertise is a strong platform for quadruple play





# 1. Achievements

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Growth road map and new challenges



JAZZTEL



## JAZZTEL

Secure and strengthen customer base

 JAZZTEL current priority is to continue working on improving its service quality

#### Customer base growth

- Quality of service
- Growth of product portfolio
- Full ULL coverage
- ..to "sweat the assets"

### Higher % of customers on FULL ULL

- JAZZTEL continues focusing on its single bill product
- Product strategy focused on ULL, maintaining our % of full ULL customers

# Approach to opportunity

# JAZZTEL

### Jazztelia TV

 JAZZTEL continue improving its IPTV and VoD offering

### Mobile - MVNO

- JAZZTEL is actively seeking completion of agreements to provide mobile services
- Mobile is a strong complement and value proposition to our ADSL2+ single bill customers
- Customer retention and growth
- Adopt partnering approach to ensure effective launch and minimize resources utilization

### Bundling -Convergence

- High value multi-service proposition to customer
- Optimize customer acquisition cost
- Increase ARPU
- Maximize asset utilization, "sweat the assets"





JAZZTEL



# Thank You