



## INVESTOR INFORMATION

# Warning on CNMV impersonation in phone calls with intent to defraud investors

- Calls to investors from a non-existent "CNMV Anti-Fraud Department" offering to buy cryptocurrencies have been detected.
- The CNMV does not sell any financial products.
- It is advisable to verify the origin of the calls and, in the event of any suspicion, to consult the CNMV's Investor Service Department.

The Spanish National Securities Market Commission (CNMV) has once again detected attempts to defraud investors by using the CNMV's identity through telephone calls.

The scam consists of a call from a non-existent "CNMV Anti-Fraud Department" requesting a series of data and personal information in order to sell bitcoins from an entity which has been falsely found guilty of wrongdoing by the Courts of Justice.

The CNMV is a supervisory body that under no circumstances offers investments and never asks investors for any kind of information or personal data over the phone.

As soon as it became aware of the facts, the CNMV carried out various actions, including alerting the Spanish State Security Forces and Corps. The CNMV will take legal action to prevent and limit these practices.

In any case, the CNMV advises you to verify the origin of any communication received on its behalf.

In particular, the following is deemed advisable:

- Remember that the CNMV would never invite you to make an investment and would never charge you for it.
- Be wary of any communication that includes a request for confidential, economic or personal information or includes any link that appears suspicious.
- Verify that CNMV e-mails come from the domain ...@cnmv.es and ensure the origin of the source, in order to rule out the existence of strange and external links to www.cnmv.es.
- Be wary of unofficial contracts or documents that include the CNMV logo.

- In case of any suspicion or doubt, please contact the Investor Service Department through the following enquiry [form](#).

The CNMV is grateful for the cooperation of the public in reporting this type of fraud. For this reason, it considers it useful for anyone who has knowledge of a case of this type to refer it to the CNMV so that the relevant analysis may be carried out.