

WARNING ON ATTEMPTED FRAUD SIMULATING THE PHONE NUMBERS, DOMAIN NAMES OR IMAGE OF THE CNMV

9 March 2021

- The CNMV has reported these facts to the Spanish National Police which is going to investigate the suspected fraud
- Contacts with investors have been detected attempting to impersonate the phone numbers, Internet domain names and email address of the institution
- The CNMV never requests account numbers or passwords to trade with your bank or securities firm
- Investors who have been victims of an attempted financial fraud can report these facts to the Spanish National Police

The Spanish National Securities Market Commission (CNMV) has detected attempts to defraud investors by using forged phone numbers for phone calls pretending to represent the institution. In these phone calls, personal and bank details are requested using some type of alleged official formality as a pretext. For example, by enquiring into losses incurred by investors in previous investments. However, the real purpose of these phone calls or contacts is to access investors' bank accounts or their passwords to steal their money.

Please note that the CNMV never requests this type of information from investors by phone or by any other means.

Upon becoming aware of these facts, they were reported to the Spanish National Police via the Fiscal and Economic Crime Unit (Unidad de Delincuencia Económica y Fiscal, UDEF), pursuant to the collaboration agreement concluded between the two parties to combat financial fraud. The State Security Forces are going to continue investigating and prosecuting those responsible for this attempted fraud. The CNMV will take all and any legal action within its power to prevent and restrict these practices.

For further information:

[CNMV](#) Communications Department

Tel.: 91 5851530 - comunicacion@cnmv.es

This type of attempted fraud by phone is in addition to other forms of phishing previously detected, such as:

- the emailing of notifications to investors from domain names similar to “...@cnmv.es” (e.g., “...@cnmv.help”);
- answers to investor enquires attaching scanned documents, with the CNMV’s format, content, and forged signatures of CNMV managers;
- contracts of fraudulent companies for their signature by investors, which include the CNMV’s logo to create the appearance of seriousness and legality.

In any case, the CNMV advises you to verify the origin of any communication received in its name.

Specifically, you are recommended to:

- Verify that the CNMV’s emails are sent from the domain name “...@cnmv.es”, confirming the origin of the source, to rule out the existence of strange links or links external to “www.cnmv.es”.
- Beware of non-official documents or contracts containing the CNMV’s logo.
- Beware of any communication containing a request for confidential, economic or personal information or which includes any suspicious link.
- Please note that the CNMV will never invite you to make an investment nor would we charge you for it.
- In the event of any suspicion or doubt, please contact the Investor Service Department using the following enquiry [form](#).

The CNMV and the Spanish National Police welcome citizens’ collaboration in reporting this type of fraud, as has occurred in this case. Therefore, we consider it advisable that whoever becomes aware of a situation of this type, should forward the source materials (email, reply, etc.) to the CNMV, in order to carry out the relevant assessment.

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